

WellEye 2.3 Installation Instructions (Version 2.3.148)

Released On: Sep 21, 2011

The WellEye 2.3 install kit was created with InstallShield 12.0 and provides an easy, self-explanatory installation process. Everything necessary for WellEye installation is packed into setup.exe file.

To install WellEye, the user must have the administrator privilege of the computer (on Windows 7, user might need to right click on setup.exe and choose “Run as Administrator”). The user should run setup.exe from the installation CD or other file source. At this moment three cases are possible:

1. [User does not have any previous installations of WellEye](#)
2. [User has WellEye \(Version 2.0.*, 2.1.*, 2.2.* or 2.3.*\) installed](#)
3. [User has WellEye \(Version prior to 2.0\) installed](#)

1. User does not have any previous installations of WellEye.

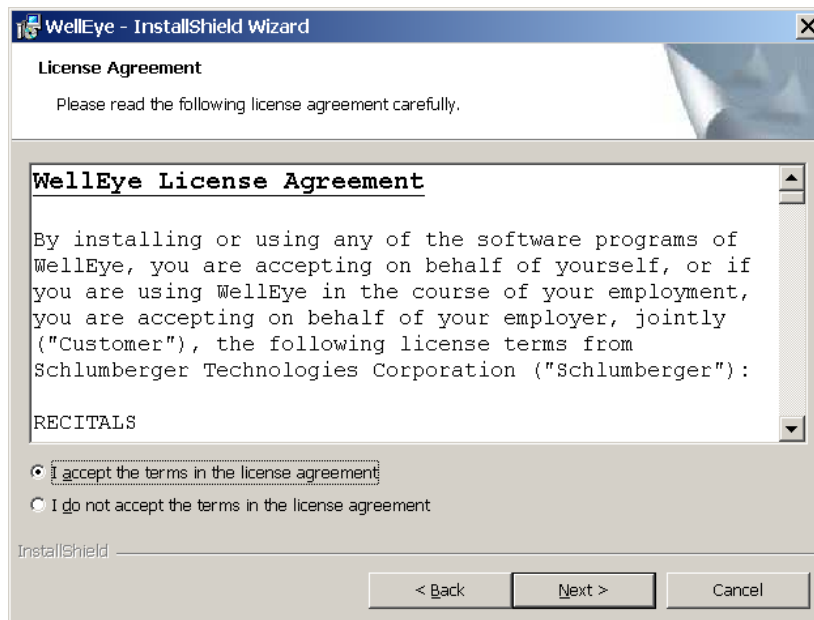
In this case setup will start the InstallShield Wizard and the following window displays.



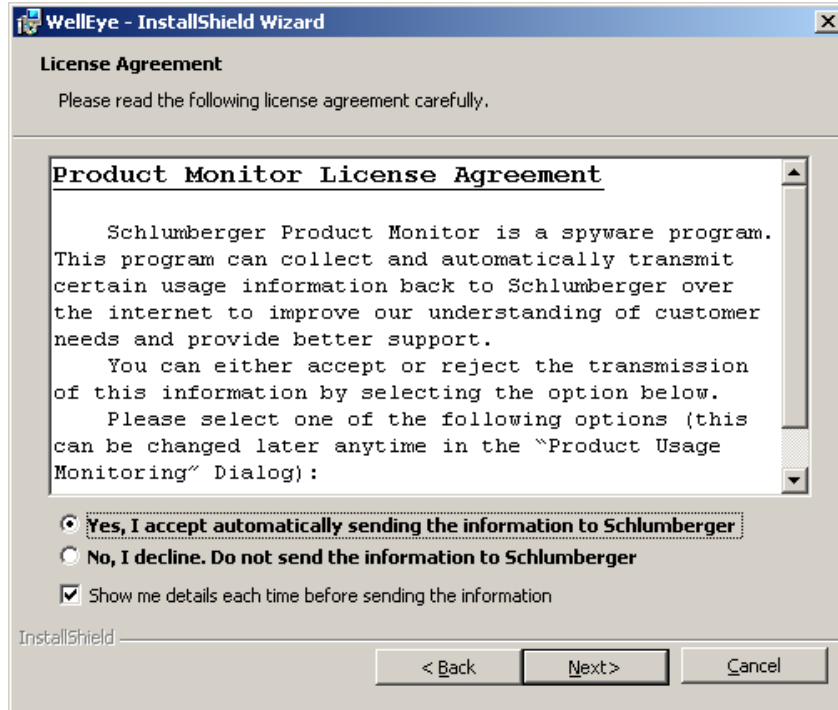
If the setup determines that DirectX 8.1 or later is not installed, or is installed improperly on the user's machine, the Welcome window will not display. Instead, the following error message will display:



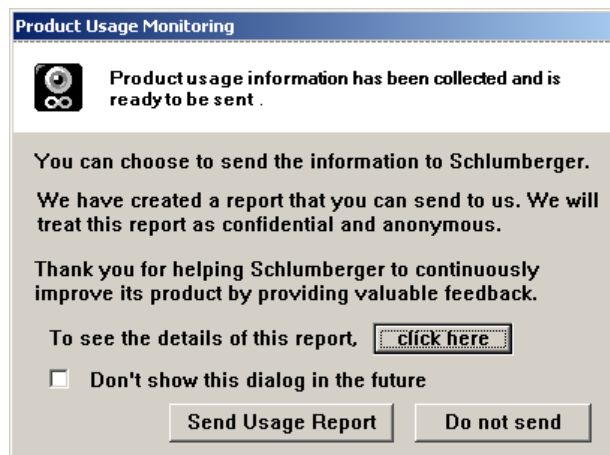
If this DirectX error occurs, the user must exit the installation. If the DirectX check is successful, the user is allowed to continue by clicking the "Next" button. Then the WellEye License Agreement window will display.



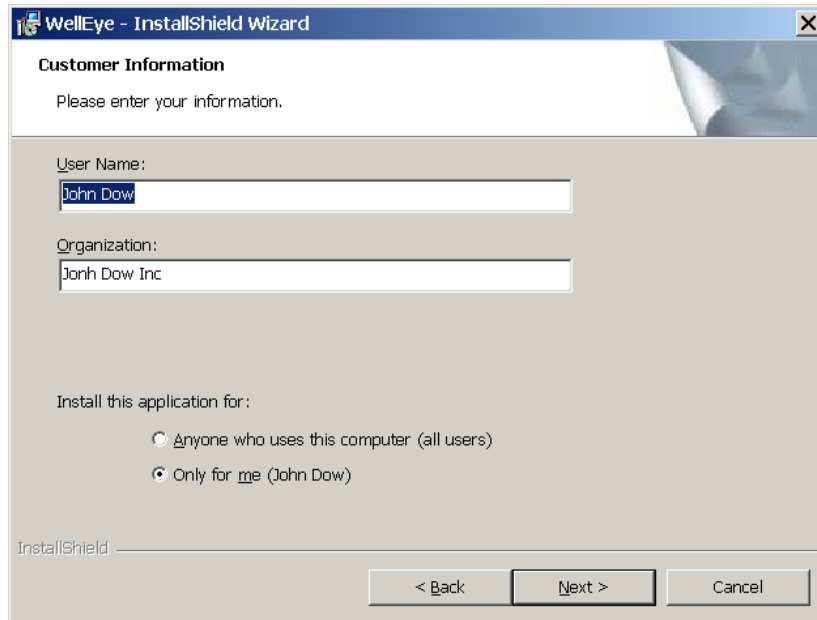
The user should carefully read the entire agreement and decide whether he or she accepts it or not. If the user accepts the agreement, the installation continues by clicking the "Next" button. Then the Product Monitor License Agreement window will display.



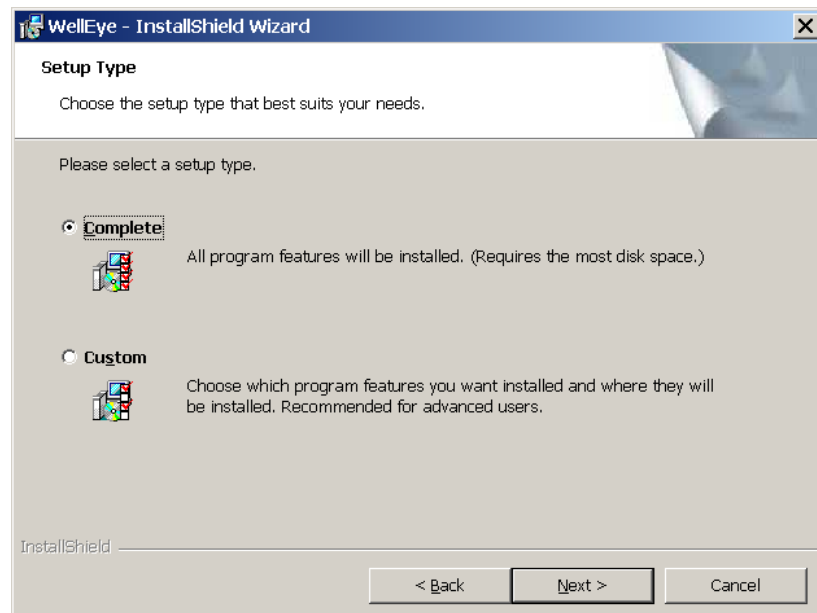
The Product Monitor Component is integrated into WellEye 2.3.53. The user should carefully read the entire agreement and decide whether he or she accepts it or not. If the user accepts the agreement, he or she can also disable or enable “Show me details each time before sending the information”. If he or she checks this box, the Product Usage Monitoring dialog will show up when the user exits the WellEye application.



If the user accepts the agreement, the installation is continued by clicking the “Next” button. The customer information window will display.



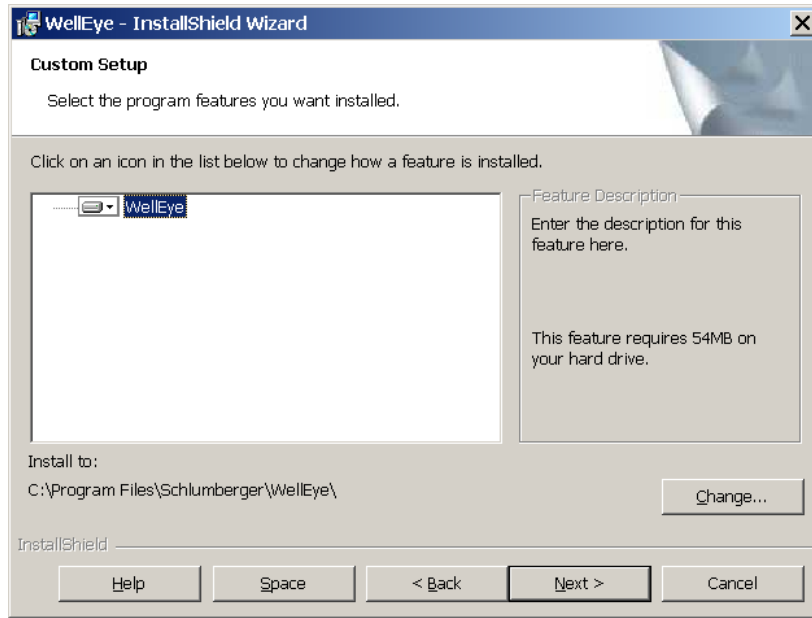
In this window, the user can enter his or her credentials, and make the application available for other users on the machine. After clicking the “Next” button the setup type window displays.



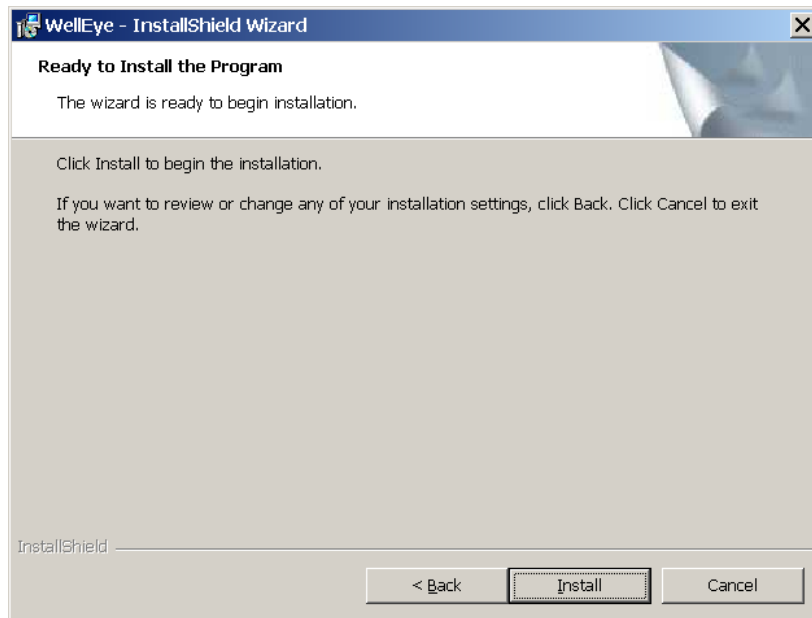
WellEye 2.3 is not separated into different install features, so the entire application will be installed by both Complete and Custom selections.

However, Custom will allow you to select a location to install WellEye, while Complete will install the same files, but will place them in a standard default location.

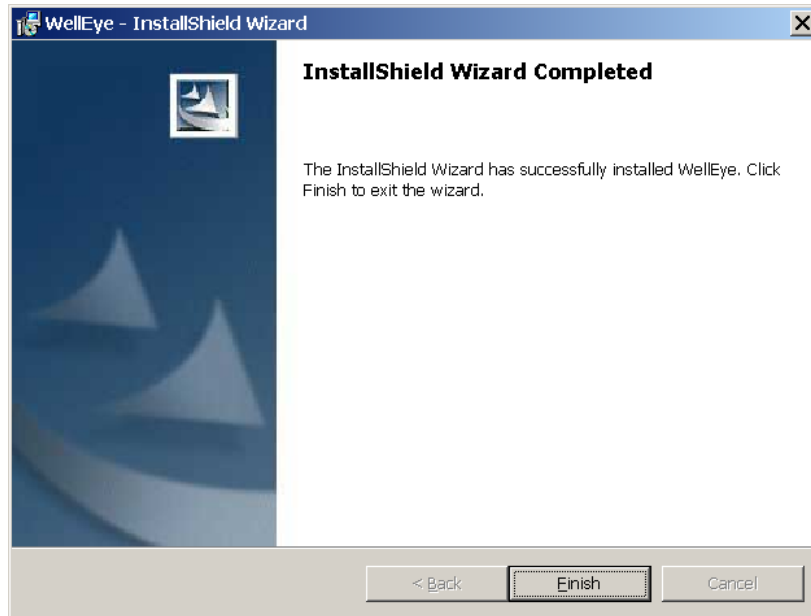
If the user selects the Custom install and then clicks the “Next” button, the following window will display, which shows the default location. To install elsewhere, the user should click “Change” and navigate to a different location.



The user may now click the “Next” button and the final pre-installation window displays.



If the user is satisfied with the settings, clicking the “Install” button will start the installation. When the installation is finished, the final window displays.



After clicking “Finish”, the user may see a suggestion to restart the machine.

At any time before installation has completed, clicking the “Cancel” button will stop it. In this event, all the changes made with the setup will be rolled back to the initial state.

After WellEye installation, the user can uninstall, modify or repair it using the standard Windows “Add/Remove programs” tool.

2. User has WellEye (Version 2.0.*, 2.1.*, 2.2.* or 2.3.*) installed.

We strongly recommend that the user uninstall the previous version of WellEye using the “Add/Remove Programs” tool from the Control Panel under the Start menu.

Check the C:\Program Files\Schlumberger\WellEye\Formats\ folder for left-over XML files. These are likely to be user customized XML formats. They will not be compatible with the new version due to the change in the underlying Log Graphics engine, so should be deleted or moved elsewhere to avoid confusion.

Then, follow the instructions as defined in the first case of this document.

3. User has a version of WellEye prior to 2.0 installed

In this case, the user must first uninstall the previous version of WellEye using the “Add/Remove Programs” tool from the Control Panel under the Start menu.

Check the C:\Program Files\Schlumberger\WellEye\Formats\ folder for left-over XML files. These are likely to be user customized XML formats. They will not be compatible with the new version due to the change in the underlying Log Graphics engine, so should be deleted or moved elsewhere to avoid confusion.

Then, the user must follow the instructions as defined in the first case of this document.