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12 Responsible Consumption and Production
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18 Data, Measurement, Reporting and Accountability
For more than 90 years, Schlumberger has developed innovative technologies that enable our customers to extract oil and gas safely, efficiently, and with fewer environmental impacts. We supply the industry’s most comprehensive range of products and services, from exploration through production, and integrated pore-to-pipeline solutions that optimize hydrocarbon recovery to deliver reservoir performance.
Chairman’s Message

Schlumberger prides itself on its rich history of technology leadership paired with social and environmental responsibility.

Sustainability is not only expected by our global society, it is fundamental to business success and future independence. Global Stewardship is visible in everything we do—driven by our core values of People, Technology and Profit.

Long before we began producing this Global Stewardship Report, the people of Schlumberger were taking actions to positively impact environmental, social and governance (ESG) issues. To our innovators who deliver problem-solving technology, ESG is not a separate realm of work we do from time to time, it is relevant to all aspects of our business. Our culture is built on excellence and leadership, and our focus on Global Stewardship drives pride in our workforce and differentiation for us in our industry.

At the same time, stakeholders’ evolving perspectives—particularly on climate change—now mean that for any company, having no ESG program is untenable. Simply having a program, however, does not make a leader. That is why Schlumberger continues to accelerate our stewardship efforts, which extend well beyond our own operations—while continuing to work to reduce our environmental footprint and strengthen our social impact in the communities where we live and work.

As a leader in oilfield services, we are always aligned with our customers’ needs as they move toward meeting their own ESG objectives. To address increasing environmental pressures, however, our unrivaled geographic reach together with our culture of meeting challenges with technology are insufficient. But when combined with our stewardship strategy, these qualities uniquely position us to lead. We continue to expand our portfolio of technologies that help reduce environmental footprint, whether that takes the form of hardware that decreases waste, processes that reduce water or power consumption, or software that uses data to find the optimal wellsite designs to lower emissions and resource use.

We are committed to increasing the adoption of these technologies and demonstrating to stakeholders the possibilities of reduced environmental impacts by modeling E&P operations with the Stewardship Tool. Yet technology is only one aspect of our holistic ESG approach. Foundational to our focus on sustainability is the continued safety of our people, our commitment to working ethically, and our programs focused on enhancing the well-being of our communities.

Our 2018 Global Stewardship initiatives centered on prioritizing the United Nations Sustainable Development Goals we could most impact, identifying climate-related risks and opportunities to mitigate those risks in our operations, and building a framework to further increase the transparency of our supply chain. We continue extending our reach by collaborating with companies across industries, non-governmental organizations, and bilateral organizations. We recognize the importance of collaboration with other thought leaders to help drive change.

Investing in people remains core to our values—from the continued development of our workforce, to local hiring, to promoting science, technology, engineering, and math (STEM) education globally. In 2018, we proudly celebrated the 20th anniversary of our Schlumberger Excellence in Education Development (SEED) program, hosting over 18,000 students around the world in robotic, and computer science workshops to inspire the digital creators and innovators of the future. We granted an additional 50 fellowships in 2018 through our Faculty for the Future program—now in its 14th year—which has funded a total of 683 women from emerging and developing countries in their pursuit of advanced graduate studies. These women return to their home countries as powerful contributors and role models for their communities.

Looking to 2019, our priorities include finalizing our climate impact assessment and expanding our ESG ambitions in all the countries in which we operate. I am proud of our Global Stewardship program and I would like to recognize our people who drive these initiatives through their desire and dedication.

Sincerely,

Paal Kibsgaard
Chairman and Chief Executive Officer
Founded in 1926, Schlumberger is the world’s leading provider of technology for reservoir characterization, drilling, production, and processing to the oil and gas industry. Having invented wireline logging as a technique for obtaining downhole data in oil and gas wells, Schlumberger today provides the industry’s widest range of products and services through its various subsidiaries and operating entities.

Schlumberger has executive offices in Paris, Houston, London and The Hague. As of December 31, 2018, the Company had product sales and service in more than 120 countries and employed approximately 100,000 people who represent over 140 nationalities. Schlumberger attracts talented people from around the world. This broad range of perspectives—experience, education, geography, nationality, culture, gender, and age—stimulates creativity and innovation, helping us maintain our competitive edge. Moreover, our diverse workforce is better able to understand, respond to, and deliver services and products that meet the unique expectations and requirements of our stakeholders, including our customers, suppliers, and shareholders.

Learn more about the Schlumberger commitment to Global Stewardship: www.slb.com/globalstewardship
Governance and Ethics

Schlumberger is committed to excellence in everything we do, and we strive to maintain the trust and confidence of our customers and shareholders as well as other stakeholders affected by our operations. Our commitment to sound principles of corporate governance and ethics sets the foundation of our Global Stewardship program.

We aim to operate in a consistent and transparent way. Our reputation for integrity and fair dealing is vitally important in winning and retaining the trust of our stakeholders. When we are clearly seen to behave in an ethical manner, we enhance our reputation for integrity, which helps us attract and retain customers and employees.
Corporate Governance

Board of Directors
The Schlumberger Limited Board of Directors consists of 10 members and includes one executive director and seven independent directors. Our director independence standards meet or exceed the independence requirements of the New York Stock Exchange (NYSE).

The Nominating and Governance Committee of the Board oversees our Global Stewardship programs and activities. As our Company’s highest governing body with oversight over climate-related risks and opportunities, the Committee receives quarterly updates on the progress Schlumberger is making toward a low-carbon future.

The Nominating and Governance Committee of the Board also evaluates the suitability of potential nominees for Board membership, making recommendation to the full Board. The committee takes into consideration the Board’s current composition and the Schlumberger diversity policy, which states that the Board should include appropriate expertise and reflect the gender, cultural, and geographical diversity of the Company. The Nominating and Governance Committee’s evaluation of director nominees takes into account their ability to contribute to the Board’s diversity, and the Nominating and Governance Committee annually reviews its effectiveness in balancing these considerations when considering director nominees.

Structure
The Board recognizes that one of its key responsibilities is to evaluate and determine an appropriate board leadership structure to ensure independent oversight of management. The Board believes that there is no single, generally accepted board leadership structure that is appropriate for all companies, and that the right structure may vary for a single company as circumstances change. As such, our independent directors consider the Board’s leadership structure at least annually and may modify this structure to best address the Company’s unique circumstances and advance the best interests of all stockholders, when and as appropriate. Most recently, the independent members of the Board determined that it was appropriate to combine the positions of chairman of the board and chief executive officer. However, the independent directors of the Board may, at their discretion, separate those roles in the future if they deem such action appropriate.

Diversity
With approximately 100,000 employees who represent over 140 nationalities, Schlumberger and our Board of Directors value gender, cultural, and geographic diversity. Three of our 10 directors are women. Among our directors, four are citizens of the United States, two are citizens of Russia, one is a citizen of each of Norway, France, and Saudi Arabia; and one is a dual citizen of Argentina and the United Kingdom. Our geographically diverse Board also evidences the Board’s commitment to having directors who represent countries where Schlumberger operates. In addition, the exceptionally broad and diverse experience of our Board nominees is in keeping with the goal of having directors whose background and experience complement those of other directors.

Diversified Director Nominee Tenure

<table>
<thead>
<tr>
<th>Tenure Range</th>
<th>Number of Directors</th>
</tr>
</thead>
<tbody>
<tr>
<td>4–7 Years</td>
<td>1</td>
</tr>
<tr>
<td>0–3 Years</td>
<td>3</td>
</tr>
<tr>
<td>7+ Years</td>
<td>6</td>
</tr>
</tbody>
</table>

Average Tenure is 6.6 Years

Board of Directors¹
- Peter L.S. Currie
- Miguel M. Galuccio
- Paal Kibsgaard
- Nikolay Kudryavtsev
- Tatiana A. Mitrova
- Indra K. Nooyi
- Lubna S. Olayan
- Mark G. Papa
- Leo Rafael Reif
- Henri Seydoux

¹As of 02 2019
Board Committees
The Schlumberger Board of Directors maintains five committees. The Audit Committee assists the Board in its oversight of the accounting and financial reporting processes of the Company, including the audit of the Company’s financial statements and the integrity of the Company’s financial statements, legal and regulatory compliance, the independent auditor’s qualifications and independence, and the performance of the Company’s internal audit function and of its independent auditor. The Compensation Committee assists the Board in discharging its responsibilities regarding executive compensation. The Nominating and Governance Committee identifies and recommends individuals who are qualified to become directors, oversees an annual review of the Board’s performance, and oversees the Company’s Ethics and Compliance Program and environmental, social, and governance risks. The Finance Committee assists the Board and management in discharging their responsibilities with regard to financing policies along with pension and profit-sharing trusts. The Science and Technology Committee advises the Board and management on matters involving the Company’s research and development programs. Only independent directors serve on our Audit, Compensation, and Nominating and Governance Committees.

Communication with the Board
The Schlumberger Board of Directors and individual members can be contacted at the following address by writing to our Corporate Secretary at the following address:

Schlumberger Limited
Attention: Corporate Secretary
5599 San Felipe, 17th Floor
Houston, Texas 77056

Executive Compensation
Our compensation program is designed so that the higher an executive’s position in the Company, the greater the percentage of compensation that is contingent on our financial performance, long-term stock price performance and individual performance—described as “at-risk” compensation. The Company believes that having a significant portion of our executives’ compensation at-risk more closely aligns their interests with the long-term interests of Schlumberger and its stockholders. Accordingly, our executive officers receive a greater percentage of their compensation through at-risk pay tied to Company performance than our other executives.

A more detailed discussion of our executive compensation program is available in our 2019 proxy statement beginning on page 24 under the caption “Compensation Discussion and Analysis.”

In setting our executives’ compensation, we believe that:

- the pay of our named executive officers and other senior executives should be strongly linked to performance that is evaluated against strategic, operational and personal objectives;
- our compensation program should enable us to recruit, develop, motivate, and retain top global talent, both in the short-term and long-term, by providing compensation that is competitive and by promoting the Company’s values of people, technology, and profit;
- long-term incentive equity awards should encourage the creation of long-term stockholder value, align our executives’ compensation with the stockholder returns, and incentivize our executives to achieve difficult but attainable strategic and financial goals that support our long-term performance and leadership position in the industry; and
- through our executive stock ownership guidelines, our executives should be required to hold stock acquired through equity-based awards thereby aligning their interests with those of our other stockholders.

Promotion from within the Company is a key principle at Schlumberger, and all our executive officers have reached their current positions through career development with the Company.

Schlumberger sees diversity of its workforce as both a very important part of its cultural philosophy and a business imperative, as it enables the Company to serve customers anywhere in the world. We believe that our use of a consistent approach to compensation at all levels, irrespective of nationality, is a strong factor in achieving a diverse workforce comprising top global talent.

Financial Performance

<table>
<thead>
<tr>
<th>Year ended December 31</th>
<th>2018</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue</td>
<td>$32,815</td>
<td>$30,440</td>
<td>$27,810</td>
</tr>
<tr>
<td>Income (loss) from</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>continuing operations</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>attributable to</td>
<td>$2,138</td>
<td>(1,505)</td>
<td>(1,687)</td>
</tr>
<tr>
<td>Diluted earnings (loss) per share from continuing operations</td>
<td>$1.53</td>
<td>(1.08)</td>
<td>(1.24)</td>
</tr>
<tr>
<td>Cash dividends per share</td>
<td>$2.00</td>
<td>$2.00</td>
<td>$2.00</td>
</tr>
<tr>
<td>Cash flow from operations</td>
<td>$5,713</td>
<td>$5,663</td>
<td>$6,261</td>
</tr>
</tbody>
</table>

Independent Audit
PwC auditors reviewed our processes and procedures for 2018 and verified a selected subset of our 2018 data. PwC has expressed a limited assurance that our data are, in all material respects, fairly presented and in accordance with Schlumberger procedural guidelines. Environmental data audited for 2018 includes Scope 1 and Scope 2 GHG emissions, waste production, water consumption, spill, and energy consumption. Health and safety data audited for 2018 includes the number of fatalities, employee and contractor lost-time injuries and illnesses, and the associated workhours to determine frequencies and rates. PwC performed this work in accordance with their professional standards and with ISAE 3000 (assurance engagements other than audits or reviews of historical financial information).

2 All financial figures referenced in US dollars.
Sustainable Development Goals
Schlumberger has chosen to support the United Nations Sustainable Development Goals (SDGs) for the fourth consecutive year. The SDGs were introduced in 2015 as a call to action for all countries to end poverty, reduce inequality, spur economic growth, and improve health and education while also preserving the world’s oceans and forests and avoiding climate change. The SDG framework consists of 17 high-level Sustainable Development Goals and 169 underlying targets.

In 2018, we collaborated with a third party to map the Company’s activities to the SDG framework. We evaluated all 169 underlying targets to identify which of the 17 SDGs would, if implemented at Schlumberger, enable us to have a positive impact while creating commercial value. After the evaluation, we selected 11 of the SDGs through which we can achieve the greatest positive impact, given their relevance to our global operations and Global Stewardship program.

Furthermore, our focus on 11 corporate-level SDGs ensures that we concentrate on areas where we can have the greatest impact at a regional level. For 2019, our regional management teams will be provided data setting forth the most relevant SDGs for the countries in which they operate. Every regional manager will select which of the 11 SDGs to focus on and set regionally appropriate targets. We expect this process will increase the level of focus and prioritization of our environmental and social initiatives in the countries and regions in which we operate and better enable Schlumberger to assist in the achievement of the SDGs.

2018 Materiality
Some of the issues that continue to be significant to our business are listed below. These issues were identified in consultation with our stakeholders and are based on an internal review that assessed risk, applicability, and potential degree of impact.

Governance & Ethics
Board Leadership, Responsibility, and Diversity
Executive Compensation
Ethics, Integrity, Compliance, and Transparency
Fiscal Responsibility

Environment
Unintended Releases to the Environment
Water Optimization
Greenhouse Gas Emissions Reduction
Climate Change
Biodiversity
Risk Management
Chemical Transparency
Technology Impact
Energy Efficiency
Waste Management
Resource Consumption
Research and Development

Community
STEM & HSE Education
Employee Health and Safety
HSE Training and Management
Driving Safety and Injury Prevention
Contractor and Supplier Management
Crisis Management
Community Engagement
Process Improvement
Stakeholder Engagement
Supply Chain Management
Human Rights
Local Investment
Employee Benefits and Compensation
Gender Diversity
Global (Nationality) Diversity
Knowledge Management
Recruiting
Training and Development
University Relations

Notwithstanding the use of the terms “material” and “materiality” in this report, Schlumberger believes that individual companies are best suited to determine what information is “material” under the long-standing U.S. Supreme Court definition of that term and whether to disclose this information in U.S. Securities and Exchange Commission financial filings. Please refer to the “Disclaimer” on the inside back cover of this report for additional information.
Ethics

We believe that to succeed, we must draw on the foundations that preserve our identity and establish the direction we must follow. This means understanding what defines us as a company, recognizing how we behave toward others, and defining how we approach our work. The Blue Print documents—Our Identity and Our Code of Conduct—are designed to help employees accomplish this.

The Blue Print—Our Identity summarizes Our Purpose, Ambitions, and Values, expressing the mindset we need to succeed. The Blue Print in Action—Our Code of Conduct applies to all Schlumberger directors, officers, employees, and contractors. It is designed to help every employee and contractor handle business situations professionally and fairly. Our Code of Conduct also explains how individual actions reflect on the Company, and how the Company is, therefore, the sum of our actions.

In addition, Ethics and Compliance (E&C) training throughout an employee’s career at Schlumberger focuses on the E&C risks they might encounter during their various roles. Employees are required to complete E&C training on a regular basis and as their careers progress. The E&C requirements are periodically adjusted so that employees continue to receive proper E&C training.

Business Ethics
Acting ethically involves more than simply complying with laws and regulations. It involves recognition that our decisions affect others. By keeping this in mind, we earn the respect, trust, and confidence of our customers, colleagues, shareholders, and others affected by our operations. By doing things right the first time, every time, we enhance our reputation for integrity with these stakeholders (Code of Conduct, p. 11).

Our Mindset

Our Mindset summarizes the behavior expected of every Schlumberger team member, including attitude, words and actions, as we interact with each other and with our external stakeholders.

Commitment
Understand and support the direction ahead. Make a difference.
» Service focus
» Continuous improvement
» Self-development

Integrity
Recognize the boundaries and have the courage to act honestly and responsibly. Do the right thing.
» Decision-making
» Responsibility

Drive
Take action and have a positive impact on performance. Achieve excellence.
» Creativity
» Initiative
» Adaptability
» Results focus

Teamwork
Trust others to do their part and work together toward common goals. Help the team succeed.
» Collaboration
» Communication
» Coaching and mentoring
» Diversity
Supply Chain Management
Schlumberger maintains zero tolerance for corruption of any kind, and we expect the same from our contractors, suppliers and agents. They are required to comply with the laws of the countries in which they operate, and to act in a socially responsible and ethical manner, consistent with The Blue Print in Action. All suppliers, contractors, and agents must be approved and managed in accordance with internal requirements. Finally, we have always supported responsible sourcing of materials from suppliers that share our values, and we commit to avoid using conflict minerals in our sourcing activities (Code of Conduct, p. 12).

Employee Whistle Blower Protection
Employees who believe that a violation of Our Code of Conduct has occurred must report concerns to management using any available channel of communication. Schlumberger prohibits retaliation for good faith reporting of known and suspected violations of Our Code of Conduct, our internal requirements and applicable laws. However, any employee who intentionally reports false information will be subject to disciplinary action (Code of Conduct, pp. 1 and 12).

Conflicts of Interest
Conflicts between personal interests and the interests of Schlumberger or its customers may arise if an employee has personal, social, financial, political, or other interests that could interfere with his or her responsibilities as a Schlumberger employee. To avoid such conflicts of interest, employees must not hold financial stakes in companies that do business with Schlumberger. They must put Schlumberger business interests first, disclose all potential conflicts of interest, and avoid situations that create the appearance of a conflict of interest. If such a conflict exists, the affected employee must obtain written approval from an appropriate Schlumberger controller before continuing to work (Code of Conduct, p. 16).

Stock Transactions
Our Insider Trading Standard prohibits employees from releasing material, nonpublic information about Schlumberger such as unannounced marketing plans, new product releases, financial results, changes in dividends or earnings, planned mergers or acquisitions, and business strategies. Employees are required to keep such information confidential and may not buy or sell Schlumberger stock or publicly traded options of Schlumberger stock until the information becomes public. Nor may they act to acquire or sell stocks and options of other companies with which Schlumberger does business until the material, nonpublic information becomes public knowledge (Code of Conduct, p. 17).

Gifts and Entertainment
Accepting or giving business gifts or hospitality must never suggest an ability to influence business decisions. Items or benefits for which the recipient does not pay fair market value, including meals, entertainment, or tickets to sporting events, worth more than a nominal value cannot be offered to or accepted from any individual or organization that does or seeks to do business with Schlumberger (Code of Conduct, p. 19).

Antibribery
Schlumberger does not obtain a business advantage through bribery, improper payments or any other illegal means. No employee or contractor may offer, pay, solicit or accept bribes in any form or under any circumstance, including facilitation payments. In addition, payments to government officials are forbidden. Schlumberger is politically neutral and does not make political contributions (Code of Conduct, p. 23).

Fair and Ethical Business Practices
Schlumberger competes aggressively, but fairly. We do not win business or maintain customer relationships by acting illegally or unethically. We do not enter into agreements that can restrict full and fair competition. We do not share pricing or bidding information with competitors or anyone outside the Company. We do not use Company funds or assets for political purposes. We may engage in direct dialogue with public policy decision makers, but we do not use lobbyists or seek to bring about particular outcomes or decisions (Code of Conduct, p. 23 and p. 26, and Political Contributions).
Trade Compliance
Schlumberger provides products and services in many countries worldwide. Virtually all the countries in which we operate have customs laws, and many have additional trade controls that govern the import, temporary import, export or re-export of Schlumberger products, services, technology and software. Wherever we do business, we comply with all customs laws and trade control regulations that apply to us, and we are especially mindful of technology transfers (Code of Conduct, p. 30).

Business and Financial Transparency
Schlumberger maintains honest and accurate business records. Employees must never hide, alter, falsify or disguise the true nature of any business transaction. Schlumberger complies with accounting regulations that apply to us, and we are especially mindful of the confidentiality of Schlumberger data and our customers’ data (Code of Conduct, p. 34).

Intellectual Property Rights Protection
Intellectual property that is created when a Schlumberger employee makes a new discovery or conceives of an idea, device, technique or process related to our business becomes the exclusive property of Schlumberger. Upon joining the Company, all employees agree to this concept as a condition of employment. The Company also protects its intellectual property and confidential information by using non-disclosure agreements and confidential disclosure agreements—before giving third parties access to such information. We also comply with Company restrictions on the installation and use of third-party software on Company computers (Code of Conduct, p. 35–36).

Information Protection

Information Security
Schlumberger is committed to protecting and respecting the privacy of any employee or third-party personal information that it processes. Specific internal data privacy requirements guide the collection, use, transfer (including transfer across international boundaries), release, disclosure and security of such data. These requirements also describe our expectations for third parties who process such data on our behalf (Code of Conduct, p. 31).

Consumer Data Protection
Information is the foundation of our business. Confidential or commercially sensitive information comes in many forms, including in conversation, on paper and electronically. We treat all electronic records that are created or transmitted using Company tools as Company property, and we take every available measure to preserve the confidentiality of Schlumberger data and our customers’ data (Code of Conduct, p. 34).

Social Responsibility

Human Rights
Schlumberger is committed to conducting business in a manner that preserves and respects human dignity. In 2018, the Company published its Human Rights Position Statement. Schlumberger recognizes the UN Guiding Principles, which are reflected in the Schlumberger Blue Print in Action – Our Code of Conduct, and in our policies and procedures. Our human rights due diligence processes to identify, assess, and manage the human rights risks arising from our business activities center on employee and contractor rights, the rights of the local communities where we work and live, security arrangements, and the risk of human rights violations within our supply chain (Code of Conduct, p. 27, and Human Rights Position Statement).

Contributing to Development
We continue to contribute to the social development and well-being of our communities by actively advancing education and health awareness as well as supporting initiatives that improve youth education and living conditions. We foster the economic development of these communities by recruiting, hiring, and training where we work; promoting from within; and complying with international labor standards and local content requirements. Schlumberger has developed a set of local content guiding principles that provide direction to management teams when they are formulating and implementing country-specific local content strategies (Code of Conduct, p. 27).

Equal Opportunity–No Discrimination
With product sales and services in more than 120 countries and employing approximately 100,000 people who represent over 140 nationalities, one of Schlumberger’s greatest strengths is the diversity of our workforce. Employees of many nationalities and backgrounds work together to achieve common objectives. As a global company, we encourage fair employment practices and offer equal opportunities to all our employees and contractors. Schlumberger obeys the employment laws of the countries in which it operates and does not engage in discrimination based on race, color, gender, age, sexual orientation, ethnicity, disability, religion, union membership, or marital status in hiring and employment practices such as promotions, rewards, and access to training (Code of Conduct, p. 27).

Labor Practices
In 2018, in line with the labor principles of the UN Global Compact, Schlumberger updated its Working Condition Requirements, which provide a common baseline for the expected treatment of all employees, contractors, temporary workers, and trainee workers. The requirements, first published in 2005, promote respect for the rights and welfare
of our employees and those working within its supply chain, by ensuring that: employment is freely chosen; child labor shall not be used; no discrimination is practiced; no harsh or inhumane treatment is allowed; fair wages are paid; no worker should pay a fee for a job; working hours are not excessive; freedom of association is respected; complaints and feedback systems for workers are in place; and working conditions are safe and hygienic.

Modern Slavery and Human Trafficking
Schlumberger prohibits any use or contracting, directly or indirectly, of slavery, human trafficking, child labor, or any form of forced labor. In 2018, Schlumberger formed a cross-functional working group to review the practical steps the Company takes to prevent modern slavery in our business and our supply chain. We also commissioned a high-level risk assessment of our supply chain to better understand our most important risks, implement additional procedures to mitigate these risks, and address any issues that arise (Code of Conduct, p. 27).

Community Impacts
Schlumberger continues to implement its social risks management process, launched in 2011, to realize our commitment, expressed in the Company’s Human Rights Position Statement, to identify, prevent, mitigate, and resolve social risks and impacts; optimize employment and contracting opportunities for communities; and ensure that community concerns, issues, or problems are taken seriously.

To manage social and environmental issues, risks, and impacts in our projects with a large social footprint, Schlumberger Production Management (SPM) continues to implement our Social and Environmental Management Standard, which recognizes the International Finance Corporation (World Bank Group) Environmental and Social Performance Standards as a key point of reference. The standard provides a framework for managing our local impacts and ensuring that we respect the rights of individuals and groups in the communities where we live and work. The standard provides specific guidance in six social and six environmental subject areas.

Security and Human Rights
Sometimes we operate in dangerous areas. Schlumberger is committed to providing optimum protection for our employees and assets without infringing on the human rights of others. Schlumberger and contractors under Schlumberger operational control are required to ensure that security arrangements are the most appropriate in the circumstances and consistent with applicable laws and international standards, including the Voluntary Principles on Security and Human Rights.

Environmental Responsibility

Operations Integrity
Operations integrity means that every employee commits to doing the job right the first time, every time. We do this to protect our people, our communities, and the environment, and to deliver high-quality technology and services to our customers. To help make continuous quality improvements, we participate in all required audits and periodic assessments (Code of Conduct, p. 11, 14).

Protecting the Environment
Our advanced technologies enable our customers to lower their environmental impacts while optimizing the recovery of nonrenewable resources. By combining our technologies with increased engagement in the communities where we work, we are lowering emissions, decreasing water usage, and reducing unplanned releases.

Addressing Climate Change
As a global technology leader, we believe that our ability to address climate change issues with new technologies and increased operational performance is integral to the energy industry’s global initiative to reduce its carbon footprint. Schlumberger technologies are already directly and indirectly helping our customers reduce or avoid emissions, lower water usage, improve chemistry applications, and increase oil and gas production by using fewer resources. Our corporate strategy includes the development of advanced technologies for faster drilling, reduced surface and subsurface footprint, and improved reservoir recovery and production—all of which contribute to lowering resource requirements and creating fewer emissions per hydrocarbon unit produced.

Environmental Management
Our HSE management system has included environmental quality management for more than 18 years. This system has been independently reviewed for conformance to the ISO 14001 Environmental Management System standard, and for conformance to environmental standards of the International Finance Corporation.

Areas Covered by the SPM Social and Environmental Management Standard

Social
- Community Relations
- Management of Nuisance
- Local Content
- Social Investment
- Indigenous Peoples and Cultural Heritage
- Land Acquisition and Land Access

Environmental
- Waste Management
- Water Resource Management
- Management of Greenhouse Gases and Air Emissions
- Environmental Emergency Management
- Land and Biodiversity Management
- Hazardous Materials Management
Environment

Schlumberger technologies enhance oilfield exploration, reservoir characterization, well construction and completion, and field production. Many of our technologies and processes enable our customers to lower their environmental impacts while optimizing the production and recovery of nonrenewable resources. In addition to helping our customers achieve their own environmental objectives, our internal focus on reducing our global footprint is integral to our strategy to address climate change.
In this Section

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Technology Advantage  22
Stewardship in Action: Environment  30

134,000
Cubic meters of water recycled.

182,000
Tons of waste recycled.

6.7%
Reduction in annual waste generated.

Learn more about the Schlumberger commitment to the environment: www.slb.com/globalstewardship/environment
Environmental Performance

Schlumberger is committed to responsible environmental stewardship. We strive to meet international environmental standards and regulations and to exceed customer expectations by managing risk, reducing pollution, waste and natural resource consumption, and lowering greenhouse gas emissions.

We continue to explore ways to reduce the environmental impacts of our operations and the environmental impacts of our customers. Our 2018 environmental performance in several priority areas is set out below.
Climate Change
We align with and support the United Nations Sustainable Development Goals (SDGs) of providing access to affordable, reliable, sustainable, and modern energy for all (SDG 7) and taking urgent action to combat climate change and its impacts (SDG 13). We also support the efforts of IPIECA, the global oil and gas industry association for advancing environmental and social issues. IPIECA helps the oil and gas industry be part of the climate change solution by providing members with guidance on greenhouse gas (GHG) reporting and information on best practices regarding energy efficiency and GHG management, and by convening expert workshops to explore key climate-related issues.

We continue to advance our data collection and risk analysis efforts to generate annual improvements in the measurement and management of our carbon footprint and reduce our climate-related risk. In 2018, Schlumberger began working with a climate consulting firm to facilitate a climate assessment pilot program that would proactively address evolving climate-related disclosure requirements, such as the Task Force on Climate-related Financial Disclosures (TCFD).

To ensure the program was relevant to our global operations, we selected one region that is representative of our broad operational activities and features a dynamic political and social landscape regarding climate issues. After a detailed evaluation of our operations in the region, our top climate-related risks and opportunities were identified, and scenario-based analyses were conducted to evaluate potential outcomes. This included both acute and chronic physical climate risks as well as potential risks and opportunities associated with the energy transition. Additionally, the program is aiding the Company’s efforts to identify gaps in internal mechanisms for collecting data and identifying risks and opportunities. When complete, this exercise will enable us to determine the best way to conduct a global climate-related risk and opportunity analysis and how to incorporate those results into our internal strategy.

Externally, our position as a global technology leader gives us an unparalleled ability to address climate change with technologies that help our customers increase their operational performance while reducing or avoiding emissions, lowering water usage, and improving chemistry applications. Our corporate strategy is to continue developing a system-level view to fully optimize the finding, development, and production of new and existing oil and gas resources. Increasing the volume and quality of data collected as well as using innovative technologies to lower environmental impacts enables the exploration and production industry to reduce subsurface risk and optimize production while reducing resource consumption and lowering GHG emissions.

Biodiversity
To minimize, mitigate, and manage significant ecosystem or biodiversity impacts, Schlumberger has developed a risk-based procedure for the creation of ecosystem and biodiversity management plans. These plans protect sensitive wildlife areas, flora and fauna, ecosystems, and conservation areas. They also prevent the introduction of invasive species and establish conditions to facilitate the rehabilitation or restoration of land areas impacted by Schlumberger operations and project activities. The plans detail...
any local regulations requiring reporting on ecosystem and biodiversity management activities, which are periodically reviewed to ensure applicability.

Schlumberger designs and manages its operations to minimize the impact on ecosystems and biodiversity across the life cycle of each facility, activity, product or service. Medium- to high-level risk controls are applied when Schlumberger operations are in environmentally sensitive areas, have the potential for significant wildlife loss, could possibly introduce invasive species, or could impact a large body of land or water.

As far as reasonably practical, Schlumberger uses existing infrastructure to avoid or reduce the need for land clearance for construction. Where practical, new Schlumberger infrastructure is not placed in environmentally sensitive areas. The Company strives to minimize environmental disturbance, restrict the movement of machinery and equipment during work activities, plan land restoration, and schedule activities that may cause disruption and disturbance to wildlife to avoid sensitive periods of the year.

Managing Environmental Risk
Schlumberger uses a flexible, risk-based approach to manage and mitigate the environmental aspects and impacts of our activities, products, and services. The diverse nature of these environmental aspects and impacts requires a flexible approach. Our commitment to environmental protection, as described in our HSE risk policy and the Schlumberger Blue Print in Action—Our Code of Conduct, requires that a minimum standard of environmental performance is established at each of the Company’s facilities regardless of local regulatory requirements.

Our environmental risk management program uses a combination of 14 fundamental controls that are implemented at Company locations in environmentally sensitive areas, and 12 risk-based controls that are implemented to manage the environmental aspects and impacts of a specific business activity. The requirements for risk-based controls are described in business-specific environmental risk assessments for each of our geographical regions and business segments. Each of our worksites uses this risk assessment to create a documented, site-specific environmental program that describes which controls are applicable to the site and how those controls are implemented. Implementation of the environmental management program is supported by the management systems and processes described in our corporate standards and several web-based IT systems designed to collect and manage environmental performance data, regulatory compliance documentation, and procedural documents.

Our environmental management program includes several processes that provide assurance of internal conformance to our requirements and of external compliance to applicable regulatory requirements. These assurance processes are documented and subject to periodic internal review. The Schlumberger environmental risk management program has been developed to align with the requirements of our external stakeholders, including our customers and regulatory agencies in the countries where we operate. To support those stakeholders, we have developed our program to include the requirements of two recognized independent environmental management standards: the International Standards Organization ISO14001:2015 and the environmental components of the International Finance Corporation (World Bank Group) Environmental and Social Performance Standards. Furthermore, a third-party organization has completed a review of our program’s alignment to those two standards.

Evaluating Potential Impacts
In 2012, we began development of the Schlumberger Stewardship Tool, a software platform that facilitates the incorporation of sustainability aspects into our engineering and operational practices by modeling environmental metrics related to well stimulation, such as emissions, air quality, water use, noise, and chemical exposure. The Stewardship Tool was integral to developing environmentally focused technologies such as the BroadBand Sequence* fracturing service and StimCommander* automated stimulation delivery platform. After using the Stewardship Tool internally for five years, we recognized the evolving needs of our customers to engage a wide variety of stakeholders. Therefore, we began working closely with industry partners to evaluate the potential release of the Stewardship Tool to enhance planning and communication across the industry, independent of whether Schlumberger is providing the services.

In 2018, we introduced new modules for the modeling of key upstream oil and gas activities, such as temporary pad construction and well drilling, to expand the coverage of the Stewardship Tool beyond well stimulation. Additionally, we continued to identify functionality improvements and began the development of a production module, which will model the largest portion of a well’s life. The tool has been presented to more than 30 globally diverse customers interested in using the software for a variety of applications, from comparing wellsite technologies to communicating with regulators and stakeholders. Internally, we continue to use the tool in the product development process, helping to introduce the next generation of environmentally focused technologies.
Carbon Services
Schlumberger has been involved in more than 50 carbon capture, utilization, and storage (CCUS) projects around the world since 2005. We help our customers avoid emissions through the provision of services and technologies for permanent geological CO2 storage. In 2005, we formed a carbon services group to develop technology in response to growing awareness about the impact of CO2 emissions. Schlumberger focuses on the challenges of storing CO2 captured from industrial sources underground to help mitigate climate change and protect the environment. We continue our participation in many CCUS projects, such as the Illinois Industrial Carbon Capture and Sequestration Project, a large-scale demonstration project designed to store 1 million tonnes of CO2 annually approximately 7,000 feet underground in the Mount Simon Sandstone. We also offer technologies for monitoring and verifying storage associated with enhanced oil recovery (EOR). For example, we are providing CO2 monitoring services at the Farnsworth Field in Texas, where more than 1 million tonnes of CO2 from an ethanol plant in Kansas has been permanently stored underground through ongoing EOR operations. In 2018, Schlumberger actively participated in 12 CCUS projects.

Operational Integrity
Operational integrity at Schlumberger is about consistently striving to deliver safe, efficient, and reliable products and services for our customers. Schlumberger is committed to achieving a tenfold improvement in operational reliability between 2011 and 2020. In addition, our multiyear transformation program benefited field operations through increased efficiency, improved reliability, and reduced nonproductive time (NPT). NPT is the time it takes to return to the same working position on a job after a service quality incident or equipment failure. In 2018, we improved our NPT rate by 54.6% when compared with our baseline year of 2011, which is a significant achievement given industry conditions. Working more efficiently, doing things right the first time, and decreasing nonproductive time helps our customers reduce emissions.

Managing Facilities
The Schlumberger Global Facilities Management and Maintenance Standard defines our responsibilities associated with managing facility activities. The goal is to minimize utility use and the impact of our activities on the environment. The standard is designed to ensure that facility activities are compliant with Schlumberger policies as well as relevant local environmental legislation and directives. Waste generated by any facility task must be measured and disposed of in a responsible manner with a licensed waste broker, and materials (particularly chemicals) that reduce or control pollution must be handled and stored responsibly. The standard requires energy-saving products and practices to be used in all aspects of facilities management activities and that a record is kept of energy use. In addition, employees and contractors who carry out facility activities must receive appropriate training, particularly when their work may have an impact on the environment. In 2018, Schlumberger occupied 753 sites and facilities worldwide that involve environmentally significant activities, and 113 of these were certified to the ISO14001 standard.

Chemical Transparency
In 2010, Schlumberger developed a chemical disclosure process for hydraulic fracturing called the “systems approach.” Five years later, the process was adopted by FracFocus, a US and Canadian registry for public disclosure of fracturing chemistry, with the goal of improving industry-wide transparency rates. After nine years and over 25,000 disclosures by Schlumberger, our industry-leading rate of disclosure for chemical constituents continues to be nearly 100%.

Third-Party Audit
For 2018, we engaged PricewaterhouseCoopers (PwC) to audit our methodology for quantifying direct and indirect GHG emissions linked to our operations around the world. As a part of this process, PwC auditors reviewed our processes and procedures and verified selected environmental and health and safety data. Environmental data audited for 2018 includes Scope 1 and Scope 2 GHG emissions, waste production, water consumption, spill, and energy consumption. Health and safety data audited for 2018 includes the number of fatalities, employee and contractor lost-time injuries and illnesses, and the associated workhours to determine frequencies and rates. PwC has expressed a limited assurance that our data are, in all material respects, fairly presented and in accordance with Schlumberger procedural guidelines.
Our commitment to environmental protection, as described in our HSE risk policy and the Schlumberger Blue Print in Action—Our Code of Conduct, requires that a minimum standard of environmental performance is established at each of the Company’s facilities regardless of local regulatory requirements. We continue working to improve our internal processes for gathering and reporting greenhouse gas emissions, water consumption, electricity generation, waste, and loss of containment.

Performance Data

In 2018, our greenhouse gas emissions, water use, and electricity use increased as the industry continued to rebalance and activity increased, especially in North America. We continue working to improve our internal processes for gathering and reporting greenhouse gas emissions, water consumption, electricity generation, waste, and loss of containment. Each year we increase the number of sources from which we track data.

Air Emissions
Schlumberger wellsite activities increased in 2018, leading to a 4.8% increase in our overall Scope 1 emissions to 1.42 million tonnes from 1.36 million tonnes in 2017. Our Scope 1 increase was mainly due to the continued upturn in pressure pumping in North America. Scope 2 emissions also increased to 0.84 million tonnes in 2018 from 0.56 million tonnes in 2017 due to the purchase of additional mining facilities and increased manufacturing activity. Combined Scope 1 and Scope 2 GHG emissions increased by 7.6% to 2.06 million tonnes in 2018 from 1.92 million tonnes in 2017. Our Scope 1 and Scope 2 emissions data covers 100% of our business operations.

Loss of Containment
We have procedures in place reasonably designed to minimize, respond to, and control the environmental impact of uncontained spills at Company worksites and at some third-party controlled worksites. Our data for industry-recognized number of incidents greater than one barrel and hydrocarbon bulk fluid spills covers 100% of our business operations. In 2018, our industry-recognized number of incidents decreased to 44 in 2018 from 45 in 2017. However, our volume of hydrocarbons bulk fluid spills increased to 522 barrels in 2018 from 436 barrels in 2017.

Water Use
Water use data includes water used for domestic purposes, equipment cooling, equipment washing, manufacturing, and testing. Our water data covers 100% of business operations at our facilities, but does not include water used in the delivery of our services at the wellsite. Water used at the wellsite in processes such as drilling or pressure pumping are not included because this water is purchased, controlled, and accounted for by our customers. Our overall water use increased to 4.9 million cubic meters in 2018 from 3.8 million cubic meters in 2017. This increase was primarily due to enhancing the scope of our reporting to include previously unaccounted international subsidiaries and increased activity in Russia and the Middle East.
**Waste Management**
Our waste data covers 100% of our business operations, and includes waste from facilities, manufacturing, building, remodeling, and discarded sand from wellsite operations. We reuse materials when possible and continue to seek opportunities to reduce both our direct consumption of resources and the waste we generate. In 2018, our waste generated decreased by 6.7% to 503,000 metric tons from 539,000 metric tons in 2017. Our waste recycled remained flat and we recycled 182,000 metric tons of waste in 2018.

**Raw Materials**
Our raw materials data include use of sand, proppants, brines, cement, barite, and bentonite. In 2018, our raw materials use increased to 10.5 million tonnes from 8.4 million tonnes in 2017. This was primarily driven by increased hydraulic fracturing activity in North America. Raw material utilization usually follows changes in wellsite activity.

**Electricity Use**
Electricity use increased to 1,284,000 Megawatt hours in 2018 from 1,154,000 Megawatt hours in 2017. This increase was primarily due to an increase in facility-related activity in North America and follows the increase in total hours worked and total revenue. Our electricity use data covers 100% of our business operations.
Material Environmental Issues

Based on information obtained from our customers along with an internal review that assessed applicability, degree of impact, and risk, Schlumberger has identified three environmental issues that are material to our business. Our top material risk, unintended releases to the environment, includes both well integrity and container integrity. We also continue to monitor our water use and our GHG emissions and continue to assess new methods for water optimization and GHG reductions.

**Unintended Releases to the Environment**

A properly constructed well creates barriers crucial to reducing the risk of uncontrolled release of formation fluids. Ensuring well integrity requires a thorough understanding of the short- and long-term conditions that the well might encounter, knowledge that enables optimization of the well design from the very beginning. Schlumberger has a portfolio of unique cementing technologies and logging tools for ensuring and evaluating well integrity.

Zonal isolation is created and maintained in the wellbore through the cementing process. Cement supports and protects well casings and helps prevent fluids in one zone from mixing with fluids in another zone. Cement systems that help establish zonal isolation work in a variety of reservoir conditions and remain in place throughout the life of the well. Schlumberger cementing technologies provide a wide range of solutions to achieve zonal isolation.

We have developed a Well Integrity Barrier Standard containing 10 critical requirements that employees must follow on the job. The development of this standard involved a company-wide initiative to raise awareness and impose mandatory rules defining the minimum requirements for training, certification, and knowledge of the barriers we provide. We also use a risk assessment methodology to ensure that sufficient controls are in place to prevent the failure of any barriers we provide to our customers. Focusing on process safety, the methodology uses risk evaluation to analyze and demonstrate causal relationships in high-risk scenarios. We developed two corporate risk assessments: one for undesired events, such as the unplanned loss of a Schlumberger-provided barrier, and one for the loss of containment.

To prevent unplanned discharges, we also test the integrity of our containers on a regular basis, taking into consideration the unique conditions of each container, including its existing condition, age, service history, original construction specifications, and previous inspection results.

Regularly scheduled inspections, evaluations, and testing of bulk storage containers by qualified personnel are critical parts of discharge prevention. Our inspection and testing program involves an external visual inspection along with extensive testing and examination to evaluate container integrity. These inspections are site specific and they meet or exceed industry standards. Additionally, the Schlumberger Environmental Management Standard establishes a minimum level of protection for all primary containers by using secondary containment, spill preparedness and response, and prohibitions against certain activities. This requirement is implemented even when local regulatory requirements are set to a lower standard.

To identify efficient ways to reduce the number and severity of spills, in 2016, one Schlumberger subsidiary, M-I SWACO, initiated the Environmental Spill Incident Review Program and conducted a full analysis of spill incidents with an emphasis on data. The program produced qualitative and quantitative information through four corresponding initiatives: technical analysis of spill data; teamwork through quarterly spill review calls; training of personnel to understand spill causes and prevention; and tracking of global progress. By identifying trends in data and the top four causes of spills, better practices and training were put in place for spill management and prevention. The program helped to reduce M-I SWACO’s monthly spill rate by 32% from 2016 to 2018.

**Water Use Optimization**

Responsible water management is key to our operations and the growth of our Company. Through corporate engagement, facility...
management, and technological innovation, Schlumberger recognizes the importance of water use to our Company and communities around the world. By incorporating next-generation technologies and services into operations in water-stressed areas, we are preparing for a transition within our industry to meet evolving regulatory measures and community expectations.

In 2017, Schlumberger began a pilot program to identify high-water-use facilities in the Rocky Mountains, and developed an innovative facility water model to aid water management. The water model helped evaluate water use patterns at a facility level and divided water use into four categories: domestic, vehicle washing, irrigation, and facility-specific services. By comparing water model estimates with monthly invoiced water charges at each facility, managers were able to identify excess consumption patterns and put strategies in place to reduce consumption. In 2018, this program was expanded to the Permian Basin. The program’s expansion helped increase our understanding of the unique variables that impact water usage depending on location, which assists us in developing tailored solutions for water reduction.

In 2018, Schlumberger opened a sand mine in Monahans, Texas. A main area of focus in designing this mine was water conservation, in order to preserve the underground water supply in West Texas. Schlumberger’s investment in a closed loop system, plate presses and a wet pile decanting system resulted in over 98% of water recovery—an approximate savings of 157 million gallons per year.

**Greenhouse Gas Emissions**

Our greenhouse gas emissions strategy is driven by internal and external areas of focus. Externally, we provide a broad range of technologies and services to help our customers lower their emissions. Development of an oil and gas field can be intensive, often requiring hundreds of wells utilizing equipment for drilling and completion as well as delivery of large quantities of resources. Our technologies help our customers achieve lower emissions by reducing the delivery of resources such as proppant and water to the wellsite, and by drilling wells faster and more efficiently. Internally, we continue to direct our efforts at increasing the accuracy of our emissions measurements by adding more data sources and expanding the geographic scope of our emissions scrutiny. This work enables us to better understand our overall greenhouse gas footprint and find new ways to reduce our emissions.

Schlumberger has identified three key environmental risks: unintended releases to the environment, which includes both well integrity and container integrity; greenhouse gas emissions; and water use optimization. We also continue to monitor these risks and assess new methods for mitigating unintended releases and reducing GHG emissions and water use.

*Notwithstanding the use of the terms "material" and "materiality" in this report, Schlumberger believes that individual companies are best suited to determine what information is "material" under the long-standing U.S. Supreme Court definition of that term and whether to disclose this information in U.S. Securities and Exchange Commission financial filings. Please refer to the “Disclaimer” on the inside back cover of this report for additional information.*
Technology Advantage

Schlumberger is committed to innovation and the development of technologies that enhance oilfield efficiency, lower finding and producing costs, improve productivity, maximize recovery, and reduce environmental impacts.

Our industry-leading technologies help our customers decrease emissions, save energy, reduce resources, reduce risk, and lower environmental impacts throughout each phase of the oil and gas exploration and production process. Additionally, our technologies and processes address the growing expectations of a global society by meeting or exceeding challenging international regulatory requirements.
Schlumberger technologies help our customers decrease emissions, save energy, and reduce resources and waste throughout each phase of the oil and gas exploration and production process.

The process of finding and recovering oil and gas involves subsurface exploration, characterizing a reservoir, constructing and completing the wells, and producing the field. Schlumberger supplies the industry’s most comprehensive range of products and services, from exploration through production, and integrated pore to pipeline solutions that optimize hydrocarbon recovery to deliver reservoir performance in a safe and environmentally sound manner. We develop advanced technologies that help our customers drill faster, reduce their surface and subsurface footprint, and improve reservoir recovery and production, all of which contribute to lowering resource requirements and creating fewer emissions per hydrocarbon unit produced.

The technologies listed on the following pages have been selected for their environmental attributes and their ability to help our customers lower emissions, apply better chemistries, optimize production, and reduce resource consumption. More extensive information on the environmental benefits of these and many other Schlumberger technologies can be found on our Global Stewardship website.

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GyroSphere MEMS Gyro-While-Drilling Service

The GyroSphere* MEMS gyro-while-drilling service improves operational efficiency by enabling gyro surveying without taking any additional rig time. Conventional gyros require more rig time because they must be recalibrated between each run and can only be conducted during pipe connections. Two surveys can now be completed using the GyroSphere service in the same amount of time conventional gyros take to start just one. Solid-state technology enables the GyroSphere sensor to withstand the downhole shock and vibration that occur during drilling, going beyond the limits of current gyro technologies. As the first application of microelectromechanical system (MEMS) technology for gyro surveying while drilling in the oilfield, the GyroSphere service increases drilling efficiency and reliability while reducing drilling risks.

Torrential High-Flow Filtration Unit

The Torrential* high-flow filtration unit increases the continuous filtration circulation rate, which reduces rig time while improving filtration efficiency. The unit is a compact, stacked diatomaceous earth filtration system for deepwater and ultradeepwater completions operations. Using high rate filtration reduces the amount of completion fluid required on the rig because filtration can be carried out in real time, more efficiently recycling the fluid and reducing the amount of water required.
Futur Self-Healing Cement System

Futur® self-healing cement system preserves well integrity because it self-heals from the time it is placed until the end of the well's operational life and into abandonment. Cement sheath damage can occur during drilling, perforation and stimulation, production, and even after abandonment. This damage compromises well integrity, resulting in sustained casing pressure that can cause cracks in the cement that enable hydrocarbon crossflow and other challenges, such as the loss of hydraulic seal. Conventional slurry designs and gas migration prevention tools are effective only during cement placement, but the Futur system reacts to close flow paths so that cracks are repaired within hours, and the cement sheath is restored without the need for well intervention. The self-healing properties of this cement provide a durable cement sheath, long-term zonal isolation, and reliable cement sheath repair to preserve well integrity.

Fulcrum Cement-Conveyed Frac Performance Technology

Fulcrum® cement-conveyed frac performance technology reduces the risk of poor stimulation results and improves stimulation efficiency. When completing a multistage horizontal well, it is expected that each stage will produce a specific segment of the reservoir. In some instances, hydraulic isolation along the horizontal wellbore is compromised due to poor mud removal, allowing fracturing fluid to migrate through channels behind the casing into a different section of the wellbore than what was intended. Fulcrum technology improves stimulation efficiency by helping keep fracturing fluid and hydraulic pressure in the intended reservoir zone, mitigating poor zonal isolation.
**Broadband Precision Integrated Completion Service**

The BroadBand Precision* integrated completion service improves operational efficiency by controlling fracture placement to reduce water, proppant usage, and horsepower for a reduced operational footprint and productive stimulation. The service enables maximum control of fracture placement, sizing, and conductivity. Cemented frac sleeves help ensure that every cluster along the lateral is fractured with accuracy and efficiency. Each fracture is propped open from tip to wellbore using an engineered composite fluid to deliver increased production and recovery.

**Manara Production and Reservoir Management System**

The Manara* production and reservoir management system can reduce surface footprint and potentially reduces produced water volumes, which decreases waste and truck traffic. The Manara system provides downhole permanent monitoring and in-lateral flow control of multiple zones and compartments in real time, even in multilateral wells. The system provides in-situ measurements of pressure, temperature, flow rate, and water cut across the formation face in each zone of each lateral. All the sensors are packaged in one compact station, together with an electric flow control valve (FCV) that has infinitely variable settings controlled from the surface through a single electrical control line. Using multiple stations will maximize hydrocarbon sweep and recovery with fewer wells, reducing capital expenditures and operating expense.
The EverGreen* minimal environmental impact well effluent burner is well suited for operations in environmentally sensitive areas because it eliminates liquid fallout, visible smoke emissions, and oil dumping at the end of a burn sequence. The burner is used for onshore and offshore exploration and development well testing and cleanup. It performs fallout-free and smokeless combustion of the liquid hydrocarbons produced during well testing. The Evergreen burner can operate effectively with up to 25% water cut, which makes it ideal for cleanup operations. In 2018, the EverGreen burner received a verification statement of its emissions and fall-out efficiency performance from DNV-GL, a leading provider of risk management and quality assurance services to the maritime, oil and gas, and power and renewables industries.

Viscous Slickwater reduces the amount of water usage and truck trips for chemicals delivery as well the surface footprint required to complete wells. Viscous slickwater is an engineered fracturing fluid that combines the operational simplicity and cleanup of conventional slickwater with the proppant transport benefit of a more viscous linear or crosslinked guar gel system—without the guar residue that can limit well production. The simple fluid design eliminates the need for a hydration unit, which reduces operational footprint and also improves stimulation efficiency.
The Lift IQ* production life cycle management service can reduce the need to send resources to the wellsite because it enables remote access to well production data. Data is transferred via satellite or cellular connection to and from remote locations, hostile environments, and sites with limited or no data acquisition capabilities. From operations in a single well to an entire field, the Lift IQ service provides 24-hour access to Schlumberger service centers around the globe. The LiftIQ service incorporates the LiftWatcher real-time surveillance service into a monitoring and surveillance platform for all lift systems to further optimize production and enable remote operations.

Our valve designs are compliant with the fugitive emission (FE) standards set forth by the American Petroleum Institute (API) and the International Standards Organization (ISO). The primary sources of FE in a typical valve are the stem packing, body joints, and fittings. We performed extensive in-house testing on these critical sealing elements to develop the ORBIT Low-E* certified low emission valve, which is certified to the highest level of FE tightness for both high- and low-temperature applications. The ORBIT valve uses a tilt-and-turn operation that eliminates seal abrasion for long-term performance and reliability in frequent cycle, critical service, tight shutoff applications.
Concert* well testing live performance enhances both crew safety and environmental compliance during well testing operation. Concert performance technology uses sensors and cameras to acquire data, monitor, and analyze surface test operations through mobile devices, web-based dashboards, and wearable technology. Digitally enabling the entire well testing process decreases workforce exposure by reducing the time needed to read sensors and monitor data locally. Cameras also provide continuous video surveillance of burner combustion to manage fallout and emissions. Concert performance significantly increases operational control and collaboration, providing a step change in operational efficiency. The result is safer well testing operations and a reduced environmental footprint.

Apura membranes provide smaller ecological footprint, reduced power consumption, zero chemical requirements, and fewer emissions into the environment in comparison with amine systems. The Apura membrane’s durable spiral-wound multilayer membrane is designed for use in high-pressure gas streams and medium- to low-CO2 applications for bulk and fine removal of contaminants such as H2S, N2, and water. When applied in water-rich applications, the performance levels and life expectancy of Apura membranes are higher compared with traditional spiral-wound membrane technologies, resulting in substantial opex savings.
Stewardship in Action: Environment

Schlumberger encourages its employees to become involved in a wide range of workplace initiatives and volunteer for community projects that help reduce environmental impacts. Over the years, these and other employee-driven programs have helped improve internal efficiency while reducing energy consumption, water use, and greenhouse gas emissions.
World Environment Day Celebrations

World Environment Day is celebrated every year on June 5. In 2018, Schlumberger employees celebrated the day by facilitating and participating in various activities to bring awareness to environmental issues and to help reduce their environmental impact.

Mexico: Schlumberger employees facilitated a series of lectures for 130 high school students to talk about plastics and issues with plastic pollution.

France: Employees conducted an awareness campaign and held a cleanup event where they picked up litter from their campus and the surrounding local area.

Chad: To raise awareness of deforestation, employees and contractors planted over 250 trees and plants at their location and in the surrounding area.

United Arab Emirates: Employees identified the top ten plastic items they consume and set a goal to reduce consumption of those items by 10% over the next year.

Continued work with Solar Impulse

Schlumberger became a partner of the Solar Impulse Foundation’s World Alliance for Efficient Solutions in 2017. The World Alliance is working to select 1,000 clean, efficient, and profitable solutions that have environmental or social benefits. When a solution’s technological feasibility and benefits of the solutions submitted. In 2018, 76 submissions were awarded the Solar Impulse Efficient Solutions Label.

Increasing Energy Efficiency in Norway

2018 was the first full year of an energy saving project initiated by Schlumberger employees in Norway. In late 2017, employees engaged with a third-party energy consultancy and constructed a plan to reduce energy use by 20% over a three-year period. The project consisted of five locations, and the reduction plan was based purely on changing employee behavior and increasing energy optimization at the facilities, and therefore did not require costly investments for new equipment or retrofits. Each location appointed a dedicated team to identify energy waste and opportunities for improvement, and regular meeting were held between the teams and consultants to track progress. The program has been a major success, and by the end of 2018 the program had reduced average energy use at the facilities by over 12%, and employees are well on their way to achieving their reduction target of 20% over three years.

Tree Planting Events Around the World

In 2018, there were numerous employee-driven tree planting events at our locations all around the world. Schlumberger employees not only planted trees for holidays such as Arbor Day and World Environment Day, but also used tree planting events to increase environmental awareness, employee engagement, and even exercise, while having a positive impact on the environment. For example, Schlumberger employees and their families in Romania planted trees in a nearby forest, and then participated in a hike as part of health and wellness campaign. In Indonesia, employees at various facilities planted pink tabebuia trees to raise awareness and show their commitment to increasing gender diversity.
Schlumberger’s long-established values have always included a commitment to invest in our people and local communities. By applying our high standards of conduct company-wide, our efforts have a positive impact on our employees, contractors, suppliers, and customers as well as the communities in which we live and work.
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22,465
Number of students that attended HSE for Youth or SEED Workshops.

683
Number of women from developing and emerging countries awarded Faculty for the Future Fellowships since 2004.

20
Years of SEED workshops and programs designed to inspire young people to pursue science, technology, engineering, and mathematics.

Learn more about the Schlumberger commitment to the community: www.slb.com/globalstewardship/community
We believe that empowering the educational advancement of schoolchildren and women makes a powerful contribution to developing economies, as well as to the individuals themselves. Our educational focus is on science, technology, engineering, and mathematics (STEM) subjects.

Through our outreach programs we offer learning opportunities for schoolchildren, help students understand and adopt HSE-related standards, and fund women from developing and emerging economies to pursue advanced graduate study in STEM subjects at top universities worldwide. Our community outreach programs are fully aligned with the United Nations Sustainable Development Goal of ensuring quality education and promoting lifelong learning opportunities for all.
Education Outreach Initiatives
Schlumberger Excellence in Education Development (SEED)

Schlumberger Excellence in Education Development (SEED) is an internal education program that encourages STEM through camps, teacher professional development, workshops, and employee classroom visits. The program focuses on robotics, computer science, and energy education. Through SEED, Schlumberger engages employees, educators, retirees, and volunteers around the world to share their passion for learning and science with students. This hands-on program relies on the scientific and technological expertise of our employee volunteers, who directly engage with the communities where Schlumberger people live and work.

Computer Science
SEED sponsors workshops and clubs that introduce computer-based programming and coding to students as early as the second grade with an MIT-based platform called SCRATCH. To encourage more students to take an interest in computer science, we also donate resources related to our Petrel* E&P software platform to high schools and universities around the world. Through Schlumberger NeXT we sponsor high school competitions using our Oilsim* program. Schlumberger has also partnered with Code.org, Microsoft TEALS, and local educational systems to support the professional development of teachers in computer science education.

Energy Education
We have formed partnerships with several organizations to develop workshops and educational programs that help students and teachers understand the highly technical skillset needed to work in the energy industry. These partnerships include the American Geosciences Institute, Society of Petroleum Engineers, and the Offshore Energy Center. We have also partnered with the Independent Petroleum Association of America to provide externships designed to introduce high school students to the energy industry.

Robotics
SEED sponsors schools and student clubs through a variety of learning opportunities, such as an introduction to robotics, robot construction, programming via RobotC, and competitive robot-building challenges. In robotics clubs, students learn about robotic programming and how Schlumberger engineers use robotics when designing our technology and tools to solve problems for our customers or communities.

The Schlumberger Foundation awarded 50 new fellowships and renewed 111 fellowships in its Faculty for the Future program for the 2018—2019 academic year.

STEM Workshops by the Numbers

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Workshops</td>
<td>151</td>
</tr>
<tr>
<td>Students</td>
<td>18,465</td>
</tr>
<tr>
<td>Teachers</td>
<td>811</td>
</tr>
<tr>
<td>Volunteers</td>
<td>1,655</td>
</tr>
</tbody>
</table>

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The Schlumberger Foundation awarded 50 new fellowships and renewed 111 fellowships in its Faculty for the Future program for the 2018—2019 academic year.
Faculty for the Future

Faculty for the Future, which is the flagship program of the Schlumberger Foundation, launched 14 years ago to narrow the gender gap in STEM subjects. This program enables women from developing economies to pursue advanced graduate studies in STEM subjects at top-tier universities around the world. To date, 683 women scientists from 80 developing countries have been granted financial support and are active members of the global scientific community.

In 2018, the Schlumberger Foundation awarded 50 new fellowships and renewed 111 fellowships for the 2018–2019 academic year. To date, Faculty for the Future fellows have pursued doctoral and postdoctoral studies at 261 universities and research institutions around the globe. And their pursuit of higher education and research opportunities always takes place in a country other than their homeland. After completing their studies, the alumnae are required to return to their home countries where they can contribute to economic, social, and technological advancement, becoming role models and mentors for other girls and women.

In addition to the financial support provided to these women, Faculty for the Future hosts in-person forums where fellows and alumnae meet to share their experiences and help foster an international community of women leaders in STEM. Each grant recipient is offered the opportunity of attending one of these forums during their research program. Participants meet and engage with distinguished scientists and listen to accomplished leaders share their insights. Through knowledge-sharing sessions and panel discussions, participants learn skills and techniques to raise their visibility and improve their chance of successfully impacting their community. In 2018, forums were held in Boston and Abu Dhabi, with over 110 fellows and alumnae in attendance.

In 2018, program leaders visited Nigeria, where 38 Faculty for the Future alumnae reside, to meet with local universities, research centers, industry partners, and government agencies. The visit helped the Schlumberger Foundation gather information on ways it can help alumnae build on the momentum Faculty for the Future provides and leverage their recently acquired skillsets to bring positive change to their local communities. Furthermore, the visit helped bring recognition to the program and alumnae from their home institutions, government officials, and non-government organizations.

HSE for Youth

The Schlumberger HSE for Youth program mobilizes employees and their spouses to share expertise within the communities where we live and work. Launched in 2009, the program informs and empowers young people to make responsible, safe, globally and personally-considered decisions regarding health, safety, and environmental issues.

In 2018, more than 4,000 young people participated in 206 HSE for Youth workshops held in more than 50 countries. Parents and other volunteers helped organize workshops to teach children how to stay alert, think calmly, and act quickly to protect themselves when at home, school, or elsewhere in the community. Participants included children of our customers; children from local communities, including schools and orphanages; and the children of Schlumberger employees. HSE for Youth workshops on a variety of topics have helped thousands of children learn about personal safety.

### HSE for Youth by the Numbers

<table>
<thead>
<tr>
<th>Location</th>
<th>Number of Workshops</th>
</tr>
</thead>
<tbody>
<tr>
<td>Middle East and Asia</td>
<td>55</td>
</tr>
<tr>
<td>Africa</td>
<td>30</td>
</tr>
<tr>
<td>Europe</td>
<td>20</td>
</tr>
<tr>
<td>North America</td>
<td>45</td>
</tr>
<tr>
<td>South America</td>
<td>24</td>
</tr>
<tr>
<td>Russia</td>
<td>32</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>206</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Topics</th>
<th>Number of Workshops</th>
</tr>
</thead>
<tbody>
<tr>
<td>Injury Prevention</td>
<td>37</td>
</tr>
<tr>
<td>Personal Security</td>
<td>14</td>
</tr>
<tr>
<td>Internet Safety</td>
<td>20</td>
</tr>
<tr>
<td>Road Safety</td>
<td>44</td>
</tr>
<tr>
<td>HIV/AIDS Prevention</td>
<td>2</td>
</tr>
<tr>
<td>Climate Change/Environment</td>
<td>8</td>
</tr>
<tr>
<td>Water Sanitation</td>
<td>1</td>
</tr>
<tr>
<td>Malaria Prevention</td>
<td>3</td>
</tr>
<tr>
<td>Ebola Prevention</td>
<td>2</td>
</tr>
<tr>
<td>First Aid</td>
<td>75</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>206</strong></td>
</tr>
</tbody>
</table>
Health and Safety

Schlumberger is committed to maintaining the highest health and safety standards for employees, customers, and contractors. Our commitment encompasses health and safety risks in the office and other facilities such as laboratories and workshops, out in the field, and when traveling on Company business.

Our HSE Management System defines the principles by which we conduct our operations worldwide, and our management team applies rigorous policies and standards throughout the Company. In addition, we have a long-standing commitment to sharing best practices through technical papers and other means such as active involvement with industry trade associations and specialist HSE organizations.
Health

To reduce work-related and location-specific health risks, Schlumberger promotes industrial hygiene, ergonomics, a healthy lifestyle, and preventive medicine. Good health management helps to reduce illness in the workplace, increase employee and family well-being, and streamline health care costs for employees and the Company. It also helps increase customer retention and satisfaction, optimize business performance and the Company’s reputation, and reduce project disruptions while protecting the health of all involved.

We have a global network of health professionals who provide medical support at our operational locations. Each of our operating locations has a specific preventive training program with a focus on health and industrial hygiene, and each program is adapted to the working environment and location. Before new operations begin, and regularly thereafter, employees undergo medical checks and health-risk assessments.

Heart Healthy Campaign
Schlumberger has been supporting the American Heart Association through the Houston Heart Walk for seven consecutive years. In 2018, more than 200 employees and family members joined the walk to raise awareness about the benefits of exercise. Part of the global Heart Healthy campaign included providing temporary CPR training kiosks at Schlumberger facilities to teach employees what to do in case of a heart attack and raise awareness of cardiovascular risk factors. The kiosks included a simulated human torso, like those used in regular classroom CPR training sessions, so employees and their family members could practice the movements and pressure needed to correctly perform CPR.

Schlumberger Active Campaigns
In 2018, Schlumberger initiated a series of health campaigns to encourage employees to be more physically active. The first campaign, Active Europe, asked employees in Europe to share their physical activity on an internal site that converted the time spent on each activity to kilometers. The goal of the campaign was to achieve 22,000 km of total physical activity, a number that represents the distance between every Schlumberger location in Europe. During the campaign, employees were also encouraged to share stories and pictures of their activities on an internal social networking platform. The success of the Active Europe campaign inspired similar campaigns at Schlumberger locations around the globe, including Central America, East Asia and Australia, North Africa, North America, South East Asia, and Sub-Sahara Africa.

In 2018, we launched the HSE Communication Toolkit, a central repository for HSE resources. The toolkit contains user-friendly, interactive materials for increasing engagement and maximizing learning during HSE gatherings.

HSE Communication Toolkit

- HSE Nudges to help influence employee behavior
- Schlumberger SAFE Meetings and Moments to enhance HSE learning
- Instructions for facilitating a Schlumberger SAFE Forum
- Videos and presentations to use in safety meetings
- Posters and other infographics to prompt discussion in the workplace
Shared Responsibility for Safety
Schlumberger maintains a safe and productive work environment free from alcohol, controlled substances, and illegal drugs. We design our equipment and workplaces to enable safe operations and we provide comprehensive training in injury prevention, driving safety, hazard identification, and risk assessment and management. We require comprehensive reporting of hazardous situations and conditions to identify opportunities for improvement and remedial actions to prevent recurrence. We also empower and obligate employees to intervene and stop any job if they consider a situation to be unsafe, a practice fully supported by Company management.

HSE Management System
The Schlumberger HSE Management System states the principles by which we conduct our operations worldwide regarding health, safety, and environment (HSE) and security. We establish and communicate HSE priorities, objectives, and requirements to all employees, contractors, customers, and third parties associated with our business. Our corporate HSE standards are implemented in all our operations and comprehensively assessed to assure compliance.

Fatalities
Regrettably, Schlumberger suffered three work-related fatalities in 2018. One contractor and one employee were fatally injured in heavy vehicle crashes in the United States. One contractor was fatally injured in an explosion at a customer rig-site in Algeria. Each of these fatalities was studied extensively, remedial actions were implemented to prevent recurrence and the associated lessons learned were communicated throughout the Company.
Security Management
Due to the nature of our global business and operations, Schlumberger maintains a focus on managing security for our personnel and assets. Our employees and their families, contractors and third parties, and our Company assets may be exposed to security-related threats, including armed conflict, criminality, and civil unrest. Our objective is to reduce security risks to a level "as low as reasonably practicable" (ALARP) through effective implementation of fundamental and risk-based controls and active continuous monitoring of security conditions.

All contracted security specialists are contractually required to adhere to the Voluntary Principles on Security and Human Rights. Schlumberger and contractors under Schlumberger operational control are required to ensure that security arrangements are the most appropriate in the circumstances and consistent with applicable laws and the following international standards: a) United Nations Universal Declaration of Human Rights, b) Voluntary Principles on Security and Human Rights, c) United Nations Code of Conduct for Law Enforcement Officials, d) United Nations Principles on the Use of Force and Firearms.

Crisis Management
Schlumberger continued to cascade its crisis management training programs throughout the organization, and during 2018 approximately 300 employees around the world attended a course. Crisis and Emergency Management training enables attendees to participate in practical exercises that incorporate crisis management best practices, techniques from global academic experts, and expertise from within the Company.

Health and Safety Nudges

Nudge Theory is a concept developed in behavioral economics for understanding how people think, make decisions, and behave to enable the design of choices that influence the decisions individuals make. Subtle smart nudges can promote and influence safer and healthier behaviors. In 2018, we designed and released 10 nudges to influence healthy behaviors and 14 nudges to influence safe practices. Examples of nudges include:

**Health**
- Posters and nutrition information in breakrooms and on vending machines to influence healthy eating
- Floor stickers and posters that lead employees to the water cooler and remind them to drink more water
- Calorie-count stickers and posters on stairs to encourage employees to take the stairs instead of the elevator

**Safety**
- Posters to remind employees to ensure they are wearing the correct protective equipment
- Floor and wall stickers to remind employees to use handrails when walking up or down stairs
- Stickers on vehicle visors and keychains to remind employees to remain vigilant and drive safely
- Reflective tape on the back of vehicles to make them stand out and prevent rear-end collisions
Contractor Management
In 2018, we revised our Contractor Management Standard to align with the International Association of Oil and Gas Producers industry best practices. Schlumberger also continues to use industry best practices as the global basis for capability assessments of Land Transport Contractors.

Injury Prevention
Schlumberger is committed to injury prevention for employees and contractors through effective implementation of internal best practices and those from the oil and gas industry.

In 2018, Schlumberger released an updated risk-based Injury Prevention Standard detailing the controls required to minimize the risks of workplace injuries related to stepping, handling, manual lifting, and working with machinery, equipment, and tools. The release of the revised Injury Prevention Standard was accompanied by updated injury prevention training, provided to new employees within the first month of employment, with annual refresher coaching supported by 380 trainers around the globe.

In addition, the Schlumberger "Warm Up To Work" program was refreshed. This program includes exercises for workshop and field personnel to warm up their muscles and increase flexibility and the range of motion of joints. For office personnel, a series of stretching exercises help to prevent neck, shoulder, and back discomfort. The program also has an interactive website with short videos that show how to perform the exercises correctly. Warm Up To Work was designed to improve the health and wellbeing of our workforce and increase awareness about the importance of injury prevention at the workplace.

Annual analysis of our HSE data reveals that over 47% of personal injuries are related to hands, arms, and fingers. To address this type of injury, communication programs and initiatives on hand and finger injury safety continue to be a focus area.

Driving Safety
In 2018, our focus continued to be on driver training and journey management, and the implementation of new technologies to improve driver performance. Our risk-based driving and journey management approach provides effective management of driving activities in all the countries we operate. The comprehensive driver management system consolidates our best practices to systematically eliminate accidents through training, journey and trip management, safe driving behavior, and compliance with Our Code of Conduct. Every Schlumberger driver, from field to office, is required to take regular fit-for-purpose driver training, including the use of simulators and driver-improvement monitors to provide real-time, in-vehicle driving performance feedback. We also actively share our experience and expertise with our customers and the communities where we live and work through our HSE for Youth and community outreach programs.

Journey Management Centers
Our Journey Management Centers around the world reinforce safe driving behaviors and deliver increased support for drivers during each journey. The centers ensure that every trip is verified for compliance with journey management procedures, and higher-risk driving environments are subject to more stringent controls and standards. Real-time tracking monitors driving behavior and provides immediate feedback to drivers. By using data analytics to define, measure, and shape driving behaviors, the centers develop initiatives that help drivers continuously improve their performance. These centers serve every country in which we operate with real-time journey tracking in 15 languages, 24 hours a day, 365 days a year.

New Technology to Improve Driving Safety
The most recent addition to Schlumberger HSE applications is a driving app that utilizes the sensors in the driver’s mobile device to enable the recognition of vehicle movement. Drivers are provided with a personalized dashboard and immediate feedback on their driving performance. This app is easy to deploy, promoting driver engagement with immediate in-vehicle feedback to increase personal awareness of driving performance and correct hazardous behaviors. The app has been deployed for use by both employees and contractors.

Another technology that has been implemented to improve driving performance is advanced driver-assistance systems (ADAS). This electronic system aids drivers by enhancing vehicle safety systems and reducing human error by alerting the driver to potential problems such as maximum speed limits, lane departure, and the proximity of pedestrians, inanimate objects, and other vehicles to avoid collisions.

Schlumberger Safe Forums
The Schlumberger Safe Forum is a resource tool launched in 2018 to introduce supervisors and managers to the latest HSE programs through a set of interactive exhibits that can be easily assembled at any Schlumberger location. The forum was built around the four Schlumberger Safe Pillars: HSE Leadership, Employee Engagement, Training and Reporting, and Compliance. In 2018, more than 30 Schlumberger Safe Forums were organized to assist supervisors and managers in increasing HSE awareness and engagement at local facilities around the globe.

Housekeeping Campaign
In 2018, Schlumberger launched a safety campaign focused on improving housekeeping. Housekeeping was selected as the first safety campaign of the year because of the direct relationship between housekeeping and safety performance. Keeping workplaces clean and clear of clutter helps to reduce the risk of trips and falls, demonstrates proper behaviors, and helps maintain a safety-oriented mindset. The campaign consisted of local safety meetings to discuss the importance of housekeeping, local housekeeping initiatives, and a global housekeeping video contest.

Schlumberger Empowerment Teams
A Schlumberger Empowerment Team (SET) is an action-oriented team designed to assist managers in improving the HSE performance of their location. Created in 2018, the SET program brings together
employees, line managers, and HSE professionals in a cooperative effort to strengthen HSE engagement of personnel and improve HSE performance. Each SET is made up of 6 to 15 members, depending on the number of personnel at the location, and comprises three groups: engagement, situational insight, and compliance. In 2018, more than 4,000 Schlumberger employees were members of a SET.

**HSE Leadership Training**

In 2018, we revised our HSE Leadership Training for line managers, conducting more than 60 training sessions attended by over 760 participants. This training provides leaders with the HSE tools and leadership skills they need to promote workforce HSE engagement. Additionally, approximately 3,000 operational employees completed New Employee Safety Training.

Our risk-based driving and journey management approach provides effective management of driving activities in all the countries we operate.
Schlumberger captures HSE performance data through an online business system that consolidates all HSE information. Accessible by all employees, this system enables them to monitor reported HSE events, incidents, and observations. We use lagging indicator incident data to benchmark our performance against industry data sources. The system facilitates the investigation process and management of remedial work plans and actions to prevent recurrence. Comprehensive investigations are conducted for incidents and high-potential events to identify learning opportunities, and lessons learned are incorporated into improvements of our facilities, equipment, processes, training, and systems.

To ensure continuous improvement, Schlumberger personnel are actively encouraged to report hazardous situations and near misses in reports known as Risk Identification Reports and Observation/Intervention Reports. Our HSE reporting also benefits from an HSE Reporting app that enables employees to create a report and submit it to our global system in less than three minutes using their mobile device. In 2018, our workforce input an average of 40 HSE reports per person into the global HSE system.

We use this data to monitor trends and identify areas of concern. Schlumberger employees can also use the system to suggest improvements, post recognitions, track HSE training, and analyze HSE data. The system can be used to assign job-specific HSE training and facilitate and track the testing and certification of computer-based training material.

In 2018, Schlumberger launched several global HSE-related campaigns focused on sharing HSE best practices, influencing others to adopt best practices, keeping workplaces safe, and monitoring driving behaviors and performance both on and off-duty.

Our overall health and safety performance has shown steady progress. There was an increase in our workforce Total Recordable Injury Rate and Lost-Time Incident Rate in 2018, primarily due to an influx of low-seniority personnel in labor-intensive and rapidly growing markets in North America. However, excluding North America, our Total Recordable Injury Rate was the lowest on record in the fourth quarter of 2018. We have reinforced our commitment to injury prevention throughout the entire organization, including short-service personnel.

Our automotive accident rate remained steady compared with 2017 despite an increase in logistics-intensive operational activity in North America.

The International Association of Oil and Gas Producers (IOGP) annually reports upstream oil and gas work-related safety performance statistics. Schlumberger uses the IOGP definitions and reporting criteria to classify HSE data. The data include injuries sustained by Company employees and contractors engaged in work-related activities.

PwC auditors reviewed our processes and procedures for 2018 and verified this year’s selected subset of our data. Health and safety data audited included the number of fatalities, employee and contractor lost-time injuries and illnesses, and the associated workhours to determine frequencies and rates. PwC has expressed a limited assurance that our data are, in all material respects, fairly presented and in accordance with Schlumberger procedural guidelines.

Note: 2016 data includes the Cameron Group from April through December.
### Performance Data

**Fatal Accident Rate** *(per 100 million work hours)*

<table>
<thead>
<tr>
<th>Year</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate</td>
<td>1.87</td>
<td>0.86</td>
<td>0.79</td>
</tr>
</tbody>
</table>

**Total Recordable Injury Frequency** *(per million work hours)*

<table>
<thead>
<tr>
<th>Year</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate</td>
<td>1.26</td>
<td>1.29</td>
<td>1.46</td>
</tr>
</tbody>
</table>

**Combined Lost-Time Injury and Illness Frequency** *(CLTIF) (per million work hours)*

<table>
<thead>
<tr>
<th>Year</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate</td>
<td>0.92</td>
<td>0.91</td>
<td>1.09</td>
</tr>
</tbody>
</table>

**Employee Lost-Time Injury Frequency** *(per million work hours)*

<table>
<thead>
<tr>
<th>Year</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate</td>
<td>0.49</td>
<td>0.49</td>
<td>0.71</td>
</tr>
</tbody>
</table>

**Automotive Accident Rate** *(per million miles)*

<table>
<thead>
<tr>
<th>Year</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate</td>
<td>0.25</td>
<td>0.33</td>
<td>0.34</td>
</tr>
</tbody>
</table>

**Contractor Lost-Time Injury Frequency** *(per million work hours)*

<table>
<thead>
<tr>
<th>Year</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate</td>
<td>0.56</td>
<td>0.42</td>
<td>0.57</td>
</tr>
</tbody>
</table>

**Fatalities by Year** *(employees)*

<table>
<thead>
<tr>
<th>Year</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>5</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

**Fatalities by Year** *(contractors)*

<table>
<thead>
<tr>
<th>Year</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Count</td>
<td>1</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>

*Employees and contractors*
Social and Economic Impact

Schlumberger has product sales and services in more than 120 countries and employs approximately 100,000 people who represent over 140 nationalities. We believe diversity spurs creativity and collaboration, helping us better understand the needs of our customers.

Our employees are committed to working with our customers to create the highest level of added value. At the local level, we help countries build capacity and resilience by providing employment and training for local workers and procuring goods and services locally. We take a long-term interest in the communities where we live and work and strive to create shared value with actions that generate business value while also generating social value.
Human Rights

Schlumberger has always been committed to conducting business in a manner that preserves and respects human dignity. Part of this continued focus is the Company’s Human Rights position statement, which was published in 2018. Schlumberger recognizes the UN Guiding Principles, and these are reflected in the Company’s The Blue Print in Action – Our Code of Conduct, policies, and procedures. Our efforts to support Human Rights includes workers, communities, security provisions, business relationships, and contractors.

Workers
Schlumberger is committed to the labor principles of the UN Global Compact and ensuring the treatment of all workers is consistent with the International Labor Organization (ILO) Core Labor Standards. In 2018, Schlumberger updated its Working Condition Requirements, which was published in 2005 and provides a common baseline for the expected treatment of all employees, contractors, temporary workers, trainee workers, and foreign contracted workers.

One of Schlumberger’s strengths is the diversity of our workforce. Schlumberger does not engage in discrimination based on race, color, gender, age, sexual orientation, gender identity, ethnicity, disability, religion, union membership, or marital status in hiring and employment practices such as promotions, rewards, and access to training.

SEDEX Members Ethical Trade Audit
In 2018, an M-I SWACO facility in North America underwent a Sedex Members Ethical Trade Audit (SMETA) audit. The audit program is designed to assess working conditions for employees of services providers working at SEDEX member company locations or remotely from their employer’s operations. The audit specifically covers labor standards, health and safety, business ethics, and the environment. The M-I SWACO facility was described as progressive. The sole non-compliance item identified related to fire drills for the night shift, which had not been included in the annual plan, and corrective action was taken.

Equal Opportunity – No Discrimination
In 2018, Schlumberger Production Management (SPM) increased local hires by 59% on the Shaya Ecuador project while maintaining a commitment to zero child labor and no discrimination nor bias of any kind. For the project, women comprise nearly 22% of the direct workforce and 4% of workers are people with disabilities. The Shaya project also established a work rotation for people with disabilities, thereby expanding employment opportunities in the Amazonia region. A future goal for SPM Ecuador is to increase diversity such that indigenous peoples account for 4% of the project workforce by the end of 2019.

Communities
Recognizing that all direct interface with communities is typically the responsibility of the customer, Schlumberger looks to engage with communities in a manner that respects Human Rights and align roles and responsibilities with our customers for the management of potential project impacts on communities — positive and negative.

Engagement with communities
When the SPM project in Sartichala, Georgia was concerned about the impact of noise from a drill site on a nearby community, they partnered with a local NGO to help develop and implement a community engagement plan. The objective was to establish clear communication channels between SPM and the stakeholders who would be impacted by noise. The NGO led community engagement events produced a shared understanding of how noise grievances will be managed and helped stakeholders understand and accept the project.

When conducting operations in complex environments and for large footprint projects, we assess the potential social and environmental risks and impacts on communities. Schlumberger has developed two key processes for how potential risks and impacts are identified, assessed, and managed:

- **Schlumberger Social Risk Assessment:** The tool we use to assess complex projects has three phases: planning, implementation, and monitoring and evaluation. Information collected during the planning phase is used to analyze social hazards in terms of risks to people and projects, and to develop appropriate responses.
- **SPM Social and Environmental Management Standard:** For large-footprint projects, the SPM Social and Environmental Management Standard uses the International Finance Corporation (World Bank Group) Environmental and Social Performance Standards as a key point of reference.
Developed guidelines related to working conditions and eligibility for supply chain contractors

Established social responsibility process and began conducting social risk assessments for large-footprint projects in sensitive operating environments

Reviewed 400 statements of Company policy, standards, and guidelines against the Business and Human Rights Matrix developed by the Business Leaders Initiative on Human Rights

Completed a review of customer and peer human rights statements and policies to improve our understanding of the United Nations’ Protect, Respect, and Remedy framework

Introduced a new Social and Environmental Management Standard that recognizes IFC Performance Standards as a key point of reference for our large-footprint projects.
Revised our Security Standard to incorporate references to the Voluntary Principles on Security and Human Rights

Developed preliminary alignment of our Global Stewardship program with the United Nations Sustainable Development Goals

First oilfield services company to become an associate member of IPIECA, the global oil and gas industry association for environmental and social issues

Schlumberger Human Rights Position Statement approved by the board and made public
Supply Chain

Schlumberger Supply Chain Services provides our field and manufacturing locations with supply planning, supplier management, strategic sourcing, logistics, and inventory management. Supply chain processes are regularly reviewed to ensure quality in our services and products. Every supplier we select must comply with Schlumberger standards.

Acquiring goods and services from local suppliers is a legal and contractual obligation in many countries where we work, but it also helps to maximize our positive impact in the communities where we live and work. We contribute to the social and economic development of these communities by supporting initiatives that improve living conditions, providing business and growth opportunities, developing and fostering long-term relationships, recruiting and training where we work, and buying local services and products.

We expect the highest ethical standards of business conduct and compliance with local laws and regulations from our suppliers. By helping local suppliers meet our industry requirements, we seek to promote innovation through the sourcing of new products and services. This helps to develop alternative channels for procuring goods and services and creates new business opportunities in the locations where we operate.

In today’s competitive global economy, we know that strong relationships with our suppliers are essential to meeting our own needs, the needs of our customers, and national content. We only procure goods and services from financially stable, technically qualified, and reliable sources. Our preferred suppliers are those who work with us in a professional, ethical, competitive, and cost-effective manner consistent with Schlumberger policies, procedures, and business objectives. When evaluating potential suppliers, Schlumberger considers the total cost of ownership, including criteria such as delivery, price, reliability, operational costs, and after-sales support.

Local Suppliers
We invest time and resources to help local suppliers meet our stringent quality and HSE standards. Our investment in safety training, driver training, installation of in-vehicle monitors, and vehicle maintenance standards helps build the competitiveness of local vendors. All our social investments in local suppliers are underpinned by core principles: they must be connected to our business and rooted in the communities where we work; and they must be focused, streamlined, and accountable.

Supply Chain Management
Schlumberger maintains a Supplier Management Dashboard that analyzes our spending by supplier, commodity, geography, business segment, legacy company, and trends over time. Before a supplier can be included on our approved supplier list, it is evaluated against our established performance metrics. This analysis includes a tally for total procurement spending.

Performance Data

**Awareness**
- Critical suppliers for which more than 40% of their revenue comes from Schlumberger: 9%
- Suppliers accounted for in spend analysis: 100%
- 195 suppliers
- 42,218 suppliers

**Risk Assessment**
- Amount of spend is covered in risk analysis: 78%
- Suppliers that are at high risk: 1%

**Risk Management**
- Supplier audits were conducted in 2018: 568
- Audited suppliers with documented development plan: 35%
Critical Suppliers
Suppliers are classified as critical if they provide materials, components, or services that may significantly influence one or more aspects of Schlumberger products and service performance. This includes elements such as safety, technology, and competitiveness as well as compliance with operations integrity, HSE, and ethics standards.

Comprehensive audits of our critical suppliers are conducted per a defined schedule and may incorporate supplier performance, finance, contract, HSE, Quality, and Ethics and Compliance components, including human rights and labor questions.

Suppliers
| Total Suppliers | Critical Suppliers | Critical Suppliers
<table>
<thead>
<tr>
<th>(absolute number)</th>
<th>(absolute number)</th>
<th>(percentage of total spend)</th>
</tr>
</thead>
<tbody>
<tr>
<td>42,218</td>
<td>2,257</td>
<td>32%</td>
</tr>
</tbody>
</table>

A Decade of REACH at Schlumberger
The Registration, Evaluation, Authorization and Restriction of Chemicals regulation (REACH) from the European Union covers the manufacture, import, placement, and use of chemical substances. In 2018, REACH passed the third and final milestone of chemical registration for substances produced in volumes over 1 tonne. During the last 10 years, Schlumberger has created a robust REACH program to ensure compliance and followed these developments to address customer needs and provide input to authorities. We successfully registered all required substances by the 2018 registration deadline and ensured our relevant suppliers were also in compliance with the new requirements. Our REACH registrations help us maintain our access to the European market and demonstrates our commitment to compliance.

Conflict-Free Minerals
Schlumberger is committed to purchasing parts and products containing minerals that have been procured through a validated conflict-free supply chain, avoiding the use of minerals that have financed conflict in designated countries, and we expect our suppliers to abide by the same standard. When a validated conflict-free supply chain or a robust mineral-tracing program is established, we expect our direct suppliers to procure minerals using only that validated supply chain. If a direct supplier provides us with minerals that have not been procured through a validated supply chain or that are found to have financed conflict, we will recommend that the supplier seek an alternative means of sourcing to prevent possible termination of our relationship with that supplier.

Working Condition Guidelines
Our suppliers, contractors, and agents are expected to act in a socially responsible and ethical manner. Suppliers are required to comply with the laws, rules, and regulations of the countries in which they operate. Suppliers shall institute and maintain policies and procedures consistent with the International Labor Organization (ILO) core labor principles and properly conduct due diligence, which is reasonably expected to ensure that there are no instances of slavery or human trafficking in their supply chain. Suppliers must also comply with all relevant anti-slavery and human trafficking laws as outlined in our Working Conditions Requirements. In addition, our Supply Chain program is part of a cross-functional working group to commission a high-level risk assessment of our supply chain focused on Labor Rights risks.

Developing Local Supply Chain Talent
The global nature of our business presents several logistical challenges, one of which is difficult geographies. Success in these areas depends on having supply chain professionals capable of dealing with our complex operations. To enable a strong pipeline of people who have these skills, Schlumberger has partnered with top-tier supply chain training programs to assist our team members in geographies where supply chain training is not widely available. Team members are selected to learn and build expertise with the intention of returning to their markets and increasing the level of supply chain performance.

Supply Chain Program for First Australians
In 2018, Schlumberger continued to participate in the Supply Chain Program for First Australians, which was designed to improve the capacity of local suppliers. The program supports Indigenous Australian suppliers in the areas of facility management, staffing, marketing, relocation, waste management, customs clearance, freight forwarding, and logistics. The program helps to empower and upskill the local workforce, enabling them to become more self-sustainable over the long term.

In 2018, more than 14% of our third-party expenditures in Australia were with majority-owned First Australians and incumbent suppliers with traceable Indigenous engagement. Furthermore, knowledge sharing sessions within the Company ensured alignment throughout the tender process.

Our participation in the Supply Chain Program for First Australians brings education, employment, and training opportunities to many local communities in Australia. A multidisciplinary group within Schlumberger that includes operations, sales and commercial, procurement, HR, and legal keeps track of what has been achieved and which focus areas require attention. This helps further develop the Program for First Australians through the Schlumberger REFLECT Reconciliation Action Plan. The REFLECT Plan is an outcome-based roadmap to further strengthen our operations in Australia. During 2018, several REFLECT Plan events were organized, focusing on cultural exchange and awareness as well as developing local supplier capabilities.
Stakeholder Engagement

To learn about the changing needs and expectations of our stakeholders, we actively listen to stakeholder feedback and align our business processes to conform to local and national priorities.

Our stakeholder engagement takes many forms. We meet regularly with investors, join industry initiatives and partnerships, participate in academic forums and, in consultation with our customers, we often participate in local community meetings.
Our Stakeholders

Customers
Continuous engagement with customers enables us to appreciate their needs and expectations around many issues in the oil and gas industry. Our interpretation of this information enables our investment in technologies and solutions to be tailored to market requirements while also remaining aligned with our Global Stewardship priorities. Strategic planning demands that we respond to environmental and other concerns in a manner that leads toward our sustainable existence in the communities where we live and work.

Employees
Schlumberger employs approximately 100,000 people who represent over 140 nationalities, and we sell products and services in more than 120 countries. We are deeply committed to nationality and gender diversity throughout the Company. Our employees are the most professional women and men in the oil and gas services industry. We consider them to be the most credible ambassadors of Schlumberger, and one of the Company’s most important stakeholder groups.

Communities
We strive to make a marked and positive impact wherever we work. The results of our efforts touch our employees, contractors, suppliers, and customers as well as the communities in which we live and work. Schlumberger trucks and equipment are often the most visible aspect of our presence in these communities, and our impact is frequently measured by local populations in increased potholes, dust, and traffic noise. Our direct impact on local...
economies can also be measured in taxes, customs tariffs, the wages we pay to local workers, the promotion of our strong health and safety culture, and the wide range of initiatives we undertake to build supply chain capacity in communities.

In 2018, Schlumberger joined the Permian Strategic Partnership (PSP). PSP is a coalition of leading Permian Basin energy companies who joined together to work in partnership with leaders across the region’s communities to address current and future challenges. Areas of focus include making roads safer, improving education, upgrading healthcare, increasing affordable housing and training the next generation of workers.

Universities
Schlumberger has a long history of partnering with universities. Our relationships with universities and other academic institutions around the world contribute to developing our products and services and provide a plentiful source of potential employees. These partnerships are part of our Global Stewardship network, which is how we manage our impact on the wider environment and in the communities where we live and work.

Suppliers
Schlumberger Supply Chain Services pursues relationships with suppliers based on cooperation, trust, reliability, and communication. We procure products and services through manufacturers and suppliers that demonstrate high standards for quality, service, pricing, performance, after-sales support, and supply chain management. The Company continues to examine the feasibility of supplier capacity building programs in several countries.

Keeping Investors Informed
Schlumberger uses many avenues to engage investors who seek perspective on the Company.
- Speeches and conference presentations by senior managers explain strategy and the technical means by which it is carried out
- Conference calls after quarterly earnings are released provide context and color about the results while welcoming questions from institutional investors and analysts
- Face-to-face meetings at conferences and at Schlumberger and investor offices create the personal contact essential to investors’ understanding of the Company
- Tours of Company facilities worldwide—including North America, the Middle East, and Europe—provide investors with first-hand experience of our operations
- Company-hosted two-day conferences give investors a broad, multiyear company outlook while providing opportunities for direct contact with dozens of specialized managers
- Conference calls engage investors in discussion immediately after announcements of significant events, such as acquisitions
- Our Investor Relations website offers complete financial performance data, archived press releases, replays of conference calls, the annual report, and much more
- Senior Investor Relations staff responds promptly to market inquiries

Reporting on Performance
Schlumberger utilizes the GRI Sustainability Reporting Standards established by the Global Reporting Initiative. We also participate with several third-party firms that collect and report on corporate environmental, social, and governance (ESG) performance:
- Bloomberg Dashboard: ESG data provided worldwide on the Bloomberg Professional Service
- RobecoSAM Corporate Sustainability Assessment: An evaluation of corporate ESG performance that provides the basis for the Dow Jones Sustainability Index
- FTSE Russell: A series of indices measuring the ethical performance of corporations
- Sustainalytics: ESG data provided for benchmarking sustainability performance
- CDP: a global disclosure system for investors, companies, cities, states, and regions to manage their environmental impacts
- EcoVadis: an organization that provides sustainability self-assessments and supplier-assessments for companies to determine the sustainability of their global supply chains
- MSCI ESG Rating: provides investors with insight into a company’s ESG risks and opportunities using a tiered rating structure
Engaging with Policy Makers
We engage with policy-makers in a wide variety of capacities:

• We are sponsors and active participants in the National Academy of Sciences’ Roundtable Project on Unconventional Hydrocarbon Development
• We are a founding member of the Global CCS Institute and have participated in numerous international meetings
• We are a founding member of the Board of Directors of the UK Carbon Capture and Storage Association
• Through our relationship with the Petroleum Equipment and Services Association, twice a year Schlumberger trains Foreign Service Officers from the US State Department on various aspects of the oil and gas industry, and 2018 marked the 25th anniversary of this initiative
• We are a founding member of the OPEC Fund for International Development’s Energy Access Program and continue to engage with the program as its mission and associated projects evolve
• We are members of the Bloomberg Sustainable Business International Advisory Board, which has oversight on the topics, guest speakers, and other activities associated with the Bloomberg Sustainable Business Summits around the globe
• We are a member of the National Petroleum Council (NPC), which provides advice on energy sourcing and energy security to the US Department of Energy

• We are active participants in the NPC Carbon Capture, Utilization, and Storage (CCUS) study, requested in 2017 by the US Secretary of Energy to provide analysis on the potential and challenges associated with CCUS technology and infrastructure
• We are active participants in the current NPC Arctic Potential study, requested in 2018 by the US Secretary of Energy to reassess the 2015 Arctic Potential study and provide views on how the current regulatory environment could be enhanced
• We are a sustaining member and serve on the Board of Directors for the Stanford University Natural Gas Initiative
• We are a member of the Stanford University Seismicity Research Program, which is dedicated to expanding our understanding of seismic activity related to oil and gas operations

Shareholders and Investors
Schlumberger maintains the highest standards of transparency in disclosing information about the Company to investors and thinks it is important to communicate the Company’s values. We believe these efforts help investors fulfill their obligations to make objective financial decisions as well as judgments about environmental and social issues. In 2018, our work to keep investors informed was acknowledged by Institutional Investor when Schlumberger was once again recognized as a Most Honored Company.

Governments
Government and regulatory officials and other stakeholders seek Schlumberger domain experts for their knowledge of and experience in many aspects of the oil and gas industry. Although the Company is politically neutral and does not lobby, we routinely help regulatory officials interested in gaining practical understanding of the technologies and processes that can reduce emissions and carbon footprint.

Industry
Schlumberger manages and coordinates active relationships with numerous industry organizations. Most notably, we are members of the Petroleum Equipment & Services Association, American Geosciences Institute Foundation, American Petroleum Institute, Society of Petroleum Engineers, American Association of Petroleum Geologists, International Association of Oil and Gas Producer, and IPIECA. Schlumberger senior executives serve on the boards and/or advisory committees of these organizations. We hold nonpolitical positions and adhere to a do-not-lobby policy. As a result, these groups frequently call on us for technical advice and guidance.
Employment and Human Capital

One of our greatest strengths is the diversity of our workforce, with men and women of many nationalities and backgrounds working together and sharing common objectives. Our culture of knowledge sharing and innovation ensures that we continue to meet the needs of our stakeholders while developing our diverse workforce.

We attract top performers from the countries where we work, and this broad range of perspectives enables us to better understand national issues, respond to local concerns, and deliver innovative products and services that meet the expectations and requirements of our stakeholders and customers.
Research and Innovation

Through a global network of Research and Engineering centers, Schlumberger is committed to advanced technology programs that enhance oilfield efficiency, reduce E&P costs, improve productivity, maximize reserve recovery, and increase asset value while achieving these goals in a safe and environmentally sound manner. In addition, these centers enable Schlumberger to explore new technology areas around the energy transition.

Since 2008, our Corporate Venture group has supported external innovation by co-investing and codeveloping promising technologies with start-up companies in a broad range of disciplines, including technologies such as energy storage, nanocrystalline cellulose as a clean viscosifying agent, wireless power, high-pressure mass spectrometry, exoskeletons, automation and remote control, and cybersecurity—all of which are being actively pursued. More recently, we have invested in technologies around waste heat recovery and decarbonization, geothermal energy and heating, emissions monitoring and control, driverless vehicles and platooning for fuel savings, and renewable energy.

Technology Watch, a component of our University Relations program, identifies opportunities for commercializing game-changing technology and connects the most promising university teams with the Schlumberger Corporate Ventures group and R&D organization. Some of the technologies currently being watched include drilling and treatment fluids that reduce our industry’s environmental footprint, the use of wellsite renewable energy, nanotechnology, autonomous vehicles, and the use of data analytics and artificial intelligence to improve energy efficiency.

We are one of the founding members of the NorTex Alliance of Petroleum Universities, which includes leading universities in Norway and Texas that are conducting applied research on carbon storage and reuse in operations to improve hydrocarbon recovery.

As one of four founding companies that established the Global Climate and Energy Project (GCEP) at Stanford University in 2002, today Schlumberger is one among 40 institutions worldwide that have collectively committed more than USD 188 million. We committed nearly USD 25 million to support the GCEP as it seeks new ways to supply energy to the world’s population while protecting the environment. The project manages a portfolio of energy research programs to develop technologies that are efficient, cost-effective on a large scale, and environmentally benign. The portfolio has led to the formation of several high-profile start-up companies.
Recruiting and University Collaboration

Schlumberger is proud of our meritocratic culture and commitment to early responsibility and internal promotion. We offer our employees a challenging work environment where they are treated fairly with equal access to opportunities. Our recruitment strategy is based on a long-term vision to enable us to hire the best talent across the world. We continually give trainees opportunities across different business areas and locations to accelerate their development. This also helps us develop an agile workforce and the next generation of business leaders. In 2018, we provided over 1,000 internships for students from top universities across the world and hired candidates from a variety of subjects to work across our organization.

Our University Collaborations program helps develop technical leaders and positively influence science and energy technology worldwide. Internally, we are aligning University Relations with our Schlumberger technology platforms by focusing on digitalization to create adaptive business models. In 2018, we continued to:
- attract talented university graduates; advance education and research in engineering, manufacturing, science, and technology;
- promote academic entrepreneurship; support technology transfer; foster corporate, social, and environmental responsibility through university partnerships; and become change agents in communities by directly supporting education programs in STEM subjects.

Technology and Innovation Colombia
In 2018, Schlumberger held a recruiting event for university students in Colombia to showcase the careers we offer. The event was attended by 100 engineering students and included technology presentations, workshops, and panel discussions with Schlumberger managers. The event also included an open house session were students could interact with Schlumberger employees and explore some of our technologies. During the event, the students competed for 10 internship positions at Schlumberger. They were evaluated based on videos they created to illustrate what they had learned as well as their how well they scored on the quizzes they took after each presentation and workshop.

<table>
<thead>
<tr>
<th>Recruiting by the Numbers</th>
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<tbody>
<tr>
<td>254,000</td>
</tr>
<tr>
<td>621</td>
</tr>
<tr>
<td>55+</td>
</tr>
<tr>
<td>70</td>
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<table>
<thead>
<tr>
<th>Our Management on University Advisory Boards</th>
</tr>
</thead>
<tbody>
<tr>
<td>29 Schlumberger executives</td>
</tr>
<tr>
<td>22 Number of universities</td>
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</tbody>
</table>
Veteran Program
The Schlumberger Veteran Program seeks to empower veterans through successful recovery and transition after military service. Our Veteran Empowerment Team (VET) attends recruiting events at military bases and universities and hosts in-house hiring events at Schlumberger facilities.

In 2018, the VET participated in several community engagement events, such as the Joint Women’s Leadership Symposium, Cultivating a Diverse Workplace with the University of Houston, Flags for the Fallen, and Quilting for Vets. The Veteran Program also expanded its international footprint by participating in veteran events in Canada and the Ukraine. These events enabled the VET to engage with veteran employers from Australia, Canada, Denmark, Ukraine, United Kingdom and the United States, and share best practices about how to attract, recruit, and retain veterans.

Additionally, Schlumberger was the first organization in the oil and gas industry to receive approval for a Nationally Registered Apprenticeship Program by the U.S. Department of Labor. This program enables qualified veterans to receive a monthly stipend from the Veterans Administration for up to 24 months while working in an apprenticeship program at Schlumberger.

Expansion to Canada
In 2018, the Schlumberger Veteran Program expanded internationally by hosting the first Veteran Leadership Summit in Calgary. The summit was attended by more than 50 employers, including human resources professionals and executives from various industries across Canada. During a panel discussion, speakers shared information and best practices about their veteran program initiatives, and Schlumberger presented the keynote address. In 2019, the Veteran Empowerment Team plans to focus on establishing key relationships and building the Schlumberger brand within the Canadian Armed Forces (CAF) veteran community.

Student Veterans of America (SVA)
Schlumberger partnered with the Student Veterans of America (SVA) in 2018. The goal is for SVA Chapter leaders to be advocates for Schlumberger at our targeted universities. They will work closely with our college recruiting team to increase awareness of the Schlumberger brand to veteran college students who are pursuing STEM degrees.
Training and Development

Our investment in employee training and development is one of the largest among oilfield services companies. High-quality training is fundamental to the success of our employees, as well as to the success of our business.

Training and development are continuous processes at Schlumberger. Training is delivered through classroom-based instruction, live simulations at learning centers, self-paced learning using the latest interactive technologies, and on-the-job education. Development opportunities include coaching, mentoring, and cross training through career mobility to expose employees to new roles, geographies, business segments, and functions.

Depending on job position, our employees participate in a variety of training modules. All employees prepare annual training and development plans with their managers and agree on specific actions for the year. Employees are also evaluated on “self-development” during their annual appraisal, which is part of our Commitment Mindset in the Schlumberger Blue Print in Action—Our Code of Conduct. Our goals are to foster partnerships between employees and the Company and create value for employees by enabling them to keep their skills current and develop their talents to their full potential.

We also offer several internships for students, and many of our people started with Schlumberger this way. Interns generally progress through a period of intensive off-the-job technical training or receive on-the-job training interspersed with formal seminars.

HSE Training
HSE training continues to be a top priority at Schlumberger. For many topics, we use a learner-centered training approach that encourages active participation and incorporates a combination of micro-learning videos, group discussions, virtual reality, and role-play. Employees also have access to an online platform for interactive training that uses self-study and assessments to help them fulfill their required certifications. Throughout their careers, employees are assigned training, re-certification or refresher training based on their specific roles and responsibilities, work environment, geographic location, and activity risks.

Employee Development
As employees progress through different roles during their career at Schlumberger, they have the opportunity to develop their full potential through a combination of training and experience. For some positions, our goal is to transfer employees to a new role every two to three years. Our borderless career philosophy means we support flexible career paths, helping employees develop their skills across different functions, businesses, and geographies. Additionally, we provide employees with the necessary training to enable them to fulfill the requirements of their current role or position.

Learning Centers
Our global network of learning centers is busy year-round. Training programs include technical, safety, personal development, business, and managerial courses as well as on-the-job training. New oilfield trainees follow a fixed-step training program that lasts three years, and all employees are offered courses that last from a few days to 12 weeks or several years.

NExT Training
NExT, a Schlumberger company, provides capability, competency, and professional development services for the oil and gas industry. The NExT E&P curriculum includes more than 750 courses, training programs, and competency services covering technical and software skills that help attendees develop the petrotechnical expertise they need to meet complex industry challenges. NExT has access to more than 3,000 instructors, and their collective expertise includes every E&P discipline. In 2018, NExT taught over 16,000 oil and gas industry professionals at Schlumberger locations in 85 countries around the globe.

<table>
<thead>
<tr>
<th>NExT Training</th>
<th>16,000</th>
<th>1,650</th>
<th>750</th>
</tr>
</thead>
<tbody>
<tr>
<td>Professionals Trained</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Classes Held Worldwide</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Practical Courses and Programs</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Knowledge Management

The Schlumberger approach to knowledge management encourages employees around the globe to share their expertise across the full spectrum of the Company’s day-to-day activities, including any health, safety, and environmental concerns and best practices across all domains.

Using established knowledge management systems and processes, the Schlumberger knowledge management strategy focuses on nurturing a knowledge-sharing culture to address the technical challenges of the oil and gas industry. Knowledge management at Schlumberger:

- Connects and motivates people to collaborate, learn and share expertise, best practices, and insights.
- Embodies a set of behaviors and processes that have been part of the Schlumberger culture since its founding.
- Enables the highest-quality service delivery to customers worldwide.

In 2018, Schlumberger employees made 7.7 million searches and viewed 10 million pieces of vetted information in our corporate knowledge database. We also maintain an internal encyclopedia of information where employees have accessed over 30,000 entries more than 43 million times since its inception. To facilitate networking within the Company and encourage knowledge sharing, every employee maintains an expanded curriculum vitae on our intranet, and these are accessed more than 7.6 million times annually.

The Schlumberger InTouch service helps improve service delivery and facilitate the rapid, universal deployment of new technology. It provides technical and operational support to Schlumberger field engineers 24 hours a day, 7 days a week, through more than 96 full-time InTouch Engineers located around the world.

Our intranet portal, myHub, helps employees find all the information they need. This includes a selection of company news articles that are relevant to their geographic location, position, and interests. More than 60,000 employees visit myHub daily from 1,390 locations in 118 countries, ranging from New Plymouth in New Zealand to Nikiski in Alaska, and from Punta Arenas in Patagonia to Murmansk in northern Russia.

Schlumberger’s strength in knowledge management is shared externally through our speaking engagements events such as the American Productivity and Quality Center (APQC) annual Knowledge Management Conference and KMWorld’s yearly Knowledge Management event. In 2018, Schlumberger was a finalist in the KMWorld Knowledge Management Reality Award.

Knowledge Sharing

<table>
<thead>
<tr>
<th>Metric</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Times Employee CVs Are Viewed</td>
<td>7,600,000</td>
</tr>
<tr>
<td>Number of Times Employees Have Viewed Database Info</td>
<td>7,700,000</td>
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<tr>
<td>Total Number of Objects in Knowledge Base</td>
<td>2,200,000</td>
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<tr>
<td>Number of Entries in Corporate Encyclopedia</td>
<td>30,000</td>
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<tr>
<td>Total Number of Times Encyclopedia Has Been Accessed</td>
<td>15,000,000</td>
</tr>
<tr>
<td>Total Downloads of Technical Articles</td>
<td>138,000</td>
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<tr>
<td>Employees Involved in Forums, Newsletters and Workshops</td>
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<tr>
<td>Number of Live Webinar Viewers</td>
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<td>Number of Webinars Downloaded</td>
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<tr>
<td>Number of Webinars</td>
<td>620</td>
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<tr>
<td>Number of Bulletin Board Questions and Answers</td>
<td>254,000</td>
</tr>
</tbody>
</table>
Diversity

Our people are our main asset. Making diversity a business priority has given us access to the best people, no matter where they were born. Schlumberger sees diversity of its workforce as an important part of its cultural philosophy and a business imperative because it enables the Company to serve customers anywhere in the world. We attract top performers from the countries where we work, and this broad range of perspectives enables us to better understand national issues, respond to local concerns, and deliver services that meet the unique expectations and requirements of our stakeholders and customers.

National and Cultural Diversity
One of our greatest strengths is the diversity of our workforce, with men and women of many nationalities and backgrounds working together and sharing common objectives. Schlumberger recruits and develops people in alignment with our business objectives and in proportion to the revenue derived from the countries in which we work. Our long-standing commitment to national and cultural diversity fosters a culture that is global in outlook yet local in practice, and this permeates every layer of the Company, including every level of management.

Management Diversity
Employees from non-Western countries and emerging countries are integrated into every level of our workforce, including senior management. Our Board of Directors also reflects the diversity of the Company. Three of our 10 directors are women. Among our directors, four are citizens of the United States; two are citizens of Russia; the others are citizens of either Norway, France, or Saudi Arabia; and one is a dual citizen of Argentina and the United Kingdom.

Age Diversity
Ongoing changes in the composition of our workforce require an adaptive approach toward recruitment, retention, and the mobility of our employees. When our senior professionals retire, it is important to capture their knowledge and pass it on. Schlumberger is dedicated to hiring, training, and retaining younger professionals to fill leadership roles when senior professionals retire, and we benefit from the perspectives younger employees bring to the Company.

Gender Diversity
We strive to meet the evolving needs of our workforce in terms of gender equality, work-life balance, and dual-career expectations. We believe this focus helps us maintain our competitive edge. Schlumberger continually monitors compensation equality for men and women globally across all grades with the goal of maintaining equity. Our gender diversity focus began in 1994, when the Company set an overall target of having women comprise 15% of our workforce by 2015. When we achieved this milestone ahead of schedule in 2011, we set a new target of having women comprise 25% of our workforce at all levels of the organization by 2020.

In 2018, women made up 16.3% of the Schlumberger workforce. Among our salaried population, 20% are women. As of December 31, 2018, women filled the following roles: two executives reporting to the CEO, one Product Line president, and one GeoMarket manager.

Connecting Women
Connect Women is an internal networking community that promotes gender equality and breaks stereotypes, empowering men and women to achieve their full potential. Connect Women has 88 local chapters around the world where men and women meet regularly to exchange ideas and support career progression within Schlumberger.

In 2018, the Connect Women network had more than 6,600 members. Global activities included 11 webinars and roundtable discussions that promoted self-development and knowledge sharing. To date, there are 18 local support groups that mentor technical employees through their professional advancement. The Connect Women social network also hosts photo challenges and webinars about gender equality and diversity, and publishes interviews and informative articles in its digital newsletter.
“In 2018, Schlumberger had a recruitment target of 40% women in engineering and petrotechnical roles worldwide. We met that goal for the second year in a row.”

– Patrick Schorn, Executive Vice President Wells

### Revenue Contribution (percentage)
- **Latin America**: 13
- **Middle East, Asia**: 31
- **Europe, CIS, Africa**: 23
- **North America**: 31

### National and Cultural
- **Countries with Product Sales and Services**: 120+
- **Nationalities Represented in Our Workforce**: 140+

### Nationality Mix (percentage)
- **Latin America**: 13
- **Middle East, Asia**: 30
- **Europe, CIS, Africa**: 34
- **North America**: 23

### Gender Diversity (percentage)
- **Women in the Company**: 16.3
- **Women in Management Positions**: 18.8
- **Women in Junior Management Positions**: 20
- **Women in Top Management Positions**: 13.3
Stewardship in Action: Community

Schlumberger employees are involved in a wide range of workplace initiatives and community projects that help build local capacity. Many of these initiatives involve health and safety awareness, community outreach and giving, and education and training in STEM subjects. Because we care about our impact on society, we focus on areas where our organizational strengths, technological expertise, and cultural values can have the greatest impact.
Education and Community Investments

Our philanthropic activities reflect the Company’s values and focus on a limited range of social and educational issues that call for strategic involvement and partnerships with community organizations. In 2018, our largest commercial investments continued to be made in academia through our support of basic and applied research in partnership with top universities, and through annual contributions in reservoir software, training, and support. Our in-kind contributions to the community include Schlumberger products, equipment, training, services, refurbished computers, office supplies, office furniture, travel, and other noncash items.

Houston United Way Campaign

The United Way provides a safety net for families and individuals while they are going through a crisis, such as the loss of a job, domestic violence, or a natural disaster. The organization provides tools, resources, and education for those in need, and provides a 24-hour a day helpline to connect the community with the help they need. In 2018, Schlumberger held the United Way of Greater Houston campaign across all Schlumberger location in Houston for the first time. The focus of the campaign was to raise awareness of the work the United Way does to strengthen local communities, and collect donations through raffles, events, and individual contributions. Schlumberger employees helped raise over one-million dollars, and the campaign was one of the top ten campaigns in the Greater Houston area.

Intern Video Competition

To increase the engagement of our interns and allow them to have a fun and positive internship experience at Schlumberger, each year our interns are invited to take part in a video competition. Interns can work in teams or individually and the short videos are judged based on the content, structure, engagement, and quality. In 2018, there were 42 submissions from teams and individuals all around the world. The theme of the competition was Innovation and Motivation, and interns were asked to show what motivates them at work or how they were able to find an innovative solution to a problem.

Houston Texans Stat Challenge

Schlumberger once again partnered with the Houston Texans for a program that gives local middle school students the opportunity to learn math by using statistics from Houston Texans football games. The goal of the program is to positively impact performance in mathematics at the middle school level. Teachers use the Houston Texans game-day statistics to teach six weekly lessons that demonstrate averages and percentages. The program started in 2015 and was used by eight teachers to educate approximately 1,200 students. Over the past four years, the program has rapidly expanded. In 2018, the Houston Texans Stat Challenges was used by 670 teachers and impacted approximately 70,000 students.

Road Safety in Norway

In 2018, employees in Norway held various HSE for Youth workshops in Stavanger and Bergen on the topic of road safety. The events were designed to use fun and engaging activities to teach local school children the importance of being alert while walking, running, or riding a bike near roadways. Additionally, the importance of wearing a helmet while riding a bike was emphasized, and the children conducted an egg drop experiment to see how protective coverings help prevent injuries. The children were also introduced to the Risk Ring, which helps them think through what they know, what they think and feel, what might happen, and what they will do in a hazardous situation.

Malaria Awareness in Angola

Schlumberger employees held an HSE for Youth event in Soyo, Angola to raise awareness about the dangers of Malaria and to discuss prevention techniques. Malaria prevention is a focus of the HSE Team in Angola, and awareness campaigns are especially important around the rainy season when environmental factors change, and the risk of Malaria increases. The HSE for Youth event was held for the children of Schlumberger employees, and...
volunteers presented three important prevention lessons: remind
yourself and others that anyone can get Malaria; always use bed
nets; and when going out at night, always wear long sleeves and
pants and use insect repellent. At the end of the lesson, the children
made a commitment to the prevention techniques, and were
provided with a certificate to remind them of what they learned.

**Juguetón 2018 in Mexico**

Juguetón is an annual campaign organized by Fundación Azteca
to collect toys for low-income children in Mexico. Schlumberger
employees in Mexico have been active participants in the campaign
for over a decade. In 2018, more than 70 employee volunteers
participated in the campaign by raising awareness, collecting toys,
and making donations. Employees donated 1,303 toys to the campaign,
and these donations were matched by Schlumberger for a total
donation of 2,606 toys. These toys provided Children’s Day gifts for
30 schools and one children’s hospital. Since 2007, Schlumberger
employees have helped to donate a total of 28,000 toys to Juguetón.

**Orphanage Donations in Zimbabwe**

Employees in Zimbabwe started an initiative to benefit a local
orphanage by raising money through family and friends. The goal
was to raise $500 for the purchase of a propane cooking stove to
replace the orphanage’s existing wood burning stove. The campaign
proved to be a major success, and employees and volunteers not
only raised enough money to purchase a high-quality propane
cooking stove, they raised nearly six-times their fundraising target.
These additional donations were put to good use. Employees were
able to purchase additional propane for the stove, meal preparation
containers, 100 gift bags with learning activities and toys for the
children, and a year of elementary school tuition for seven children
from the orphanage.

**Family Health Day in the United Arab Emirates**

The Schlumberger Middle East and Asia Learning Center in Abu
Dhabi held a Family Health Day to promote health and wellness to
employees and their families. The goal of the event was to show
families how exercising together can help foster stronger and
healthier relationship within the family. Volunteers facilitated many
fun exercise and team building activities for participants, including
tug of war, volleyball, and jumping contests. Additionally, a medical
team was on location to perform cholesterol, glucose, and vascular
screening for adults and dental checkup for children.

**Permian Strategic Partnership**

As a member of the Permian Strategic Partnership, Schlumberger
has been active on the education and housing committees. The
goals outlined by the education committee include expanding and
strengthening the teacher talent available to Permian public school
students. This supports the development of strong public school
leaders and enhanced strategic planning, innovation and execution,
while building local partnerships. In 2018, the education committee
facilitated engagement between local districts and a charter school
system with proven academic success. This engagement also
included support from local foundations and businesses, resulting in
added educational options and value for the local school districts.

**Going Beyond Inclusion**

In partnership with El Triangulo Foundation and the General
Ecuadorian Foundation, our local offices in Ecuador organized labor
inclusion program for people with intellectual disabilities. The
program provided an opportunity for participants to work in a
Schlumberger office and perform various tasks alongside Schlumberger
employees. This allowed the participants to not only learn new
skills, but also allowed them to gain more confidence, self-esteem,
and independence. Additionally, the program gave the employees
involved a new sense of what diversity and inclusion are, and why
it is one of our greatest strengths at Schlumberger.

**Africa Heart Beat Campaign**

In conjunction with the Schlumberger Heart Healthy Campaign,
employees in Sub-Saharan Africa held a walk and run event to
celebrate 2018 World Health Day. The event, called Africa Heart
Beat, was held at various locations in the region to promote health
lifestyle choices and bring awareness to employees and their
families of the many benefits of exercise. Participants took part in
runs and walks, and other activities such as football, yoga, boxing,
and sprint races. In total, over 1,200 participants took part in a run
or walk and covered a combined distance of 7,000 kilometers.
SEED 20th Anniversary
In 1998, Schlumberger employees hosted the first SEED workshops, the goal of which was to inspire children around the world to pursue an education in STEM topics. Twenty years later, the SEED program is still inspiring children in the communities where we live and work, and it has expanded by adding robotics, computer science, and energy education. In 2018, employees conducted SEED workshops for the first time in Coimbatore, India, and Tbilisi, Georgia. And, in honor of the 20th anniversary of SEED, several locations offered unique multiday workshops, which provided an opportunity to raise awareness of the SEED program and thank the many volunteers who continue to make the program a success.

Russia
In Russia, the SEED School for Volunteers in Tyumen held an event in every quarter of 2018 to celebrate the history of the SEED program and present Volunteer Books to the 100 employees who received the volunteer training throughout the year. The Volunteer Books provide a framework for managing and tracking volunteer events. Launched in 2017, the School for Volunteers trains employees to participate more effectively in community events, such as sporting activities and workshops for young people.

United States
The Schlumberger Rosharon Technology Center in Texas held a three-day Oil-X workshop for local high school students and children of Schlumberger employees. The Oil-X program was started in 2015 to get students interested in oil exploration. The project includes exercises in project management, supply chain, programming, circuitry, and manufacturing. Participants also get to write code and build equipment models with Legos, LEDs, and motors. The final day of the workshop concluded with festivities in honor of the 20-year anniversary of the SEED program.

India
Employees in Coimbatore held a SEED art competition for local middle school students. The competition asked students to create artwork depicting what the SEED program means and how it has grown over the last 20 years. During the event, volunteers discussed road safety with students, which included interactive lessons that stressed the importance of wearing a seatbelt when in a vehicle, wearing a helmet when riding a bike, and wearing bright clothing when walking near roads at night.

Mexico
During the anniversary event in Villahermosa, students showed off the skills they acquired through SEED with demonstrations in robotics and a variety of science projects, such as how to make a battery from fruit. One class received its own robotics kit while several teachers received awards for their long-standing commitment to the SEED program. In addition, many Schlumberger volunteers were recognized for their commitment to inspiring young students to pursue an education in STEM subjects.

Ecuador
Employees in Ecuador collaborated with Rice University in Houston, the American Geoscience Institute (AGI), the Ecuadorian Ministry of Education, and local communities to host SEED workshops for children in the Amazon region. Employees hosted six students from Rice University and three geoscientists from AGI during the workshops, which included four days of STEM topics, robotics, and energy education. The workshops also helped local teachers hone their skills by presenting some new teaching methods and lesson plans.
Local Initiatives and Global Impact

As a multinational company, Schlumberger conducts business in more than 85 countries. Our approach to Global Stewardship is to focus on local concerns where we can make a positive difference and have the greatest impact.

We engage with local institutions wherever we live and work, coordinating our activities with community initiatives and objectives, and investing in local capacity building. Many of these local activities are suggested and coordinated by our employees, who volunteer their time and expertise to assist others.
Health Campaign
In alignment with the 2018 Schlumberger Active Campaigns, employees in Russia and Central Asia took part in a series of health contests. Three separate contests encouraged employee engagement and promoted active lifestyles. During the five months of these three contests, 193 employees burned more than 1 million calories.

In one contest, *Burn Calories, Not Electricity*, employees were encouraged to take the stairs instead of using elevators and record the number of floors climbed each day. In another contest, *Burn Calories, Not Fuel*, employees were encouraged to walk, cycle, or run instead of driving or taking public transportation and record the amount of time they spent doing each activity thought the day. The third contest, *Just Burn*, encouraged employees to share motivating photos and videos about their favorite exercise activities. Prizes were awarded for the employee with the most steps, most time spent running or cycling, and for the most likes of the photos and videos they shared.

Driving Safety
Most fatalities in the oil and gas industry are related to road accidents and reducing driving risks is a top priority in Russia. In 2018, Schlumberger employees drove more than 14.9 million miles in Russia and Central Asia. To increase skill levels and awareness of driving risks, more than 500 employees were trained in crash-free driving techniques at the Schlumberger Driving School in Tyumen. In addition, a pilot project equipped more than 110 vehicles with Mobileye. The Mobileye device recognizes other vehicles, cyclists, and pedestrians as well as road signs and markings, and notifies the driver of potential hazards with an audible or visual warning, providing enough time for the driver to react and avoid a collision.

Environmental Initiatives
In 2018, employees in Russia took part in various environmental initiatives. Following other successful initiatives in Russia, the Schlumberger Reservoir Laboratory in Noyabrsk launched a used battery disposal campaign by informing employees about the importance of proper disposal of batteries and providing battery disposal containers. The facility collected 5.7 kg of batteries throughout the year. More than 500 kg of batteries were collected from all facilities in Russia.

At the Siberian Training Center in Tyumen, employees helped 60 local schoolchildren in a tree planting initiative. The children planted 30 trees around the training center and learned about ecology the importance of taking care of the environment.

Another environmental initiative had Schlumberger volunteers, their families, customers, and contractors cleaning up several locations in Russia, such as sea shores and river banks. They collected approximately 50 square meters of trash.

These are just a few examples of several environmental initiatives that our employees in Russia conducted in 2018 in order to reduce our environmental footprint.

Local Manufacturing
We contribute to social and economic development wherever we live and work. In Russia, Schlumberger is a national manufacturer of oilfield equipment, with 9 production and design centers employing more than 1,200 people. Among the more than 4,000 local suppliers in Russia, over 2,000 are suppliers of raw materials and components

2018 Fast Facts

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
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</thead>
<tbody>
<tr>
<td>Number of people employed in Russia</td>
<td>12,000</td>
</tr>
<tr>
<td>Percentage of in-country workforce who are Russian</td>
<td>97%</td>
</tr>
<tr>
<td>Percentage of senior managers who are Russian</td>
<td>80%</td>
</tr>
<tr>
<td>Percentage of women hired to field positions in 2018</td>
<td>39.3%</td>
</tr>
<tr>
<td>Number of facilities in oil and gas producing regions</td>
<td>126</td>
</tr>
<tr>
<td>Number of Russian suppliers of goods and services</td>
<td>4,197</td>
</tr>
<tr>
<td>Technologies developed in Russia that are used worldwide</td>
<td>27</td>
</tr>
<tr>
<td>Number of Russian students recruited since 2014</td>
<td>1,617</td>
</tr>
<tr>
<td>Number of university affiliations in Russia</td>
<td>50</td>
</tr>
</tbody>
</table>
for our Russian production facilities. This not only increases the efficiency of our operations in Russia and reduces the need to import equipment, but also creates jobs directly through our manufacturing centers and indirectly through our supply chain.

In 2018, a new manufacturing facility was opened in Lipetsk, Russia, to produce components for electric submersible pumps. The facility is notable for its highly automated technological processes, which facilitate higher efficiency without compromising high product quality. Robotics automates 70% of production at this facility, which is one of the highest percentages of robotic automation in the Russian manufacturing industry. The 12,000 square meter facility also employs 154 employees, providing finished goods to local markets and for export.

University Engagement
Schlumberger often engages with local universities in Russia through faculty site visits, information sessions and seminars for students, and student internship opportunities. Building strong relationships with universities enables us to participate in knowledge sharing and maintain a positive reputation with potential employees.

In 2018, Schlumberger provided equipment and software to laboratories at four Russian universities: Tyumen State Oil-Gas University, Tomsk Polytechnic University, Gubkin Russian State Oil and Gas University, and Ufa State Petroleum Technological University. Furthermore, Russian university students benefitted from 57 internships in 2018.

Integrity Week
Employees in Russia and Central Asia participated in Schlumberger Integrity Week in 2018. Employees at every level were encouraged to attend training sessions and have open discussions about Schlumberger’s Ethics and Compliance Standards. More than 1,000 employees attended a session to engage with Ethics and Compliance professionals and their fellow employees on topics such as anticorruption, contracts management, due diligence, trade and customs compliance, and allegations and reporting mechanisms.

Increasing Gender Diversity
In 2018, 39.3% of graduates hired as field engineers in Russia were women. This increased from 33% in 2017 and is the result of increased focus to lower the gender disparity and increase diversity in the field engineer population. Furthermore, the Connect Women chapter in Russia and Central Asia started a program to support newly hired women working as field engineers. The program, called Women in Schlumberger, assigned each new field engineer to an experienced female field engineer to act as a mentor. For the first six months, regular mentorship calls are scheduled so the experienced field engineers can provide support and guidance to the new hires.

HSE for Youth Events
HSE for Youth mobilizes Schlumberger employees and their spouses to share their HSE expertise with young people in the communities where we live and work. In 2018, there were 32 HSE for Youth events held in Russian and Central Asia for the children of Schlumberger employees and customers, and children from local schools. These events helped teach 695 children and teenagers how to make responsible, safe and personally-considered decisions regarding HSE issues. The workshops covered important safety topics such as first aid, internet safety, injury prevention, climate change, water sanitation, road safety, personal security, and HIV/AIDS.

SEED
Since 2001, SEED has been empowering employees in Russia to share their passion for learning and science. Employees have many opportunities to volunteer their assistance with interactive activities that introduce schoolchildren to STEM-related subjects and conduct workshops on subjects such as oil and gas, energy efficiency, ecology and environment, and conservation. The 21 SEED Schools in Russia help to engage young people in science and technology by building learning communities and knowledge-sharing environments in which students, educators, and volunteers collaborate on a project.

In addition, the SEED School for Volunteers in Tyumen trains employee volunteers. The school was launched in 2017 to train employees how to participate more effectively in community events, including sporting activities and workshops for young people. In 2018, the school trained 100 volunteers, providing them with a guidebook they can use to track and manage volunteer events in the community. In 2018, the SEED School for Volunteers celebrated the 20th anniversary of the global SEED program with quarterly celebrations and awards programs for volunteers.

SEED Workshops by the Numbers: Russia 2018
SEED is an educational program that enables Schlumberger to engage employees, educators, retirees, and volunteers in the communities where we live and work. SEED focuses on STEM topics through camps, teacher professional development, workshops, and classroom visits. Our employees in Russia are very active in engaging their local communities through SEED initiatives.

<table>
<thead>
<tr>
<th>Workshops</th>
<th>Schools</th>
<th>Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>65</td>
<td>100+</td>
<td>700+</td>
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</table>

<table>
<thead>
<tr>
<th>Students</th>
<th>Teachers</th>
<th>Parents</th>
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</thead>
<tbody>
<tr>
<td>4,000+</td>
<td>120</td>
<td>1,000+</td>
</tr>
</tbody>
</table>
Track Record

In 2018, several organizations recognized Schlumberger for excellence in innovation and technology development. We also won awards for our work in community building, training, and recruiting, and our employees won numerous awards for their commitment to excellence.
2018 Awards and Recognition

Schlumberger is widely respected for developing technologies that help customers produce oil and gas more efficiently while helping them conserve natural resources and minimize their environmental footprint. Additionally, our size and geographic reach enables us to make valuable contributions to local economies by hiring locally, building domestic capacity in our supply chains, and offering other forms of support for the communities where we live and work. In 2018, we received many awards from a variety of industry and non-industry organizations.

2018 Stewardship Awards

**Mexican Center of Philanthropy**
**Socially Responsible Company Award**
For the tenth consecutive year, Schlumberger was recognized by the Mexican Center of Philanthropy as a socially responsible company. The award was received in recognition of Schlumberger’s charitable work in Mexico through programs such as SEED, HSE for Youth, and Good Neighbors. The award reflects the Company’s commitment to having a positive impact in the communities where we live and work.

This badge is awarded to companies that comply with the following guidelines: Management of CSR in the Company, Quality of Life in the Company, Business Ethics, Linkage with the Community, and Linkage with the Environment. Each of these guidelines is assessed by a committee of experts.

**United States Bureau of Land Management**
**Hardrock Mineral Environmental Award**
The M-I SWACO team in Wyoming was awarded the Hardrock Mineral Environmental Award from the United States Bureau of Land Management. The team received the award for their efforts to improve the mining, permitting and reclamation processes. The award specifically noted the team’s creation of a Master Mine Permit to facilitate reclamation activities and operating procedures, and for their work to contain invasive plants during reclamation projects.

Companies receive the Hardrock Mineral Environmental Award for exceeding federal, state, or local reclamation requirements and their continuous improvement.

**Institutional Investor**
**2018 Most Honored Companies Award**
Schlumberger ranked among the top companies for corporate leadership and investor relations expertise in the 2018 Institutional Investor All-America Executive Team rankings. A total of 2,213 companies in the United States received votes in the All-America Executive Team survey, and Schlumberger was one of 191 companies to receive a Most Honored distinction.

For more than 30 years, Institutional Investor has recognized people and firms in the financial services industry for excellence.

Learn more about the Schlumberger track record:
[www.slb.com/globalstewardship/trackrecord](http://www.slb.com/globalstewardship/trackrecord)
2018 Happy Trainees
Best Companies for Internships
In France, Schlumberger was recognized in 2018 by meilleurs-entreprises.com as one of the best companies to be an intern with in the Energy/Environment sector. Results from an annual survey of interns is used to determine the top 10% of companies offering internships, and those companies receive The Happy Trainees ranking. Schlumberger interns in France were asked to rate their experience with the Company during the last academic year, and their collective recommendation rate was 81.6%.

The Happy Trainees ranking is based on a methodology that values companies who welcome, support, and manage their trainees. Interns rate the companies through a comprehensive questionnaire after their internship is complete.

Association of Professional Sales
Investor in Sales Award
Schlumberger’s Sales and Commercial function was presented with the Association of Professional Sales (APS) Investor in Sales Award. In 2018, more than 75 Schlumberger employees in the UK passed the professional registration exam, which tests ethical behavior across a broad range of hypothetical sales-based scenarios.

The APS is a nonprofit organization and leading authority for sales staff, with over 3,000 members. Companies are eligible to receive the Investor in Sales Award only if more than 50% of their sales force in a specific region passes the APS assessment for ethical sales.

Malaysia Graduates’ Choice Award
2018 Best Graduate Employer
Schlumberger was voted a Best Graduate Employer at the Malaysia Graduates’ Choice Awards. Undergraduate students in Malaysia voted for their preferred companies in different industries, and Schlumberger was ranked in the top five in both the engineering and shared services industries. This award reflects Schlumberger’s commitment to recruiting in Malaysia.

Malaysia Graduates’ Choice Awards is acknowledged and endorsed by the Ministry of Education Malaysia, the Malaysia Digital Economy Corporation, and the Career Development Centre Club Malaysia to recognize excellence and distinction in the graduate recruitment landscape across a variety of industries.

Victory Media
Military Friendly Employer
For its veteran outreach and activities in 2018, Schlumberger was recognized as a Military Friendly Employer for 2019 by Victory Media. This is the second year in a row that Schlumberger has received this coveted award and we have been upgraded to Silver status. In 2017, Schlumberger increased engagement of the Schlumberger Empowerment Team (VET), which is focused on helping former military service members successfully transition to a civilian career. Military Friendly is the standard that measures an organization’s commitment, effort, and success in creating sustainable and meaningful benefit for the military community.

The Military Friendly Employer of the Year program is released by Victory Media and identifies the top employers based on their veteran initiative activities. Results are audited by EY (Ernst & Young).
2018 Awards and Recognition

HR.com Leadership Excellence and Development (LEAD) Awards

LEAD Award
Schlumberger, in collaboration with Acumen Learning, was nominated for a LEAD Award at the 36th annual Leadership Excellence and Development (LEAD) conference and award ceremony. Schlumberger Sales and Commercial was presented with a LEAD award in the category of Best Sales Leadership Program after receiving overwhelming student feedback and participation in the Commercial Acumen course.

Leadership Excellence and Development (LEAD) conference and award ceremony is held annually by HR.com and recognizes organizations with strong programs that equip employees with the insights and tools required to become better leaders.

Saudi Aramco Quality Service Awards
In 2018, Saudi Aramco presented Schlumberger with multiple service quality awards during quarterly performance reviews. The awards reflect Schlumberger’s work with Saudi Aramco and the delivery of high-quality technologies and safety performance. Among the awards presented were the Leader in Safety Compliance award and Leader in Innovative Technologies award.

National Institute for Occupational Safety and Health (NIOSH)

Mine Safety and Health Technology Innovations Award
Wisconsin Proppant, a subsidiary of Schlumberger Technology Corporation, received a 2018 Mine Safety and Health Technology Innovations Award from NIOSH. The award was received for the successful reduction of airborne exposures to crystalline silica and respirable dust generated during frac sand production. The innovative method of applying a dense phase conveying system and a fogging system, significantly reduced dust and increasing the safety of personnel.

NIOSH award recipients are selected in recognition of their commitment to health and safety, as well as technological innovation and social responsibility.

Ecuador Ministry of the Environment

Punto Verde Environmental Recognition
In 2018, Schlumberger received the Punto Verde Environmental Recognition and Certification from the Ministry of Environment in Ecuador for the application of technologies to reduced environmental impact. Candidates applying for Punto Verde must follow a robust application process and demonstrate commitment to the environmental through the implementation of best practices with measurable results. Recognition is confirmed following the Ministry’s review of comparative evaluation reports and on-site evaluations.

Punto Verde was developed with the objective of encouraging the public and private sector to use services and processes focused on better managing the protection and conservation of the environment.

Asia Pacific Oil & Gas Conference and Exhibition

SPE Regional Awards
During the 2018 Asia Pacific Oil & Gas Conference and Exposition (APOGCE) in Brisbane, Australia, five Schlumberger employees received awards. The employees distinguished themselves with contributions to the Society of Petroleum Engineers and the hydrocarbon industry, illustrating their commitment to technical and professional excellence. Regional awards were presented to employees for their work in Drilling Engineering, Formation Evaluation, Management and Information, Reservoir Description and Dynamics, and Public Service.

SPE Awards recognize individuals and companies that make significant technical and professional contributions to the petroleum engineering profession and to the oil and gas industry through technical contributions, professional excellence, career achievements, service to colleagues, industry leadership, and public service.

Egypt Petroleum Show

Women in Energy Awards
In 2018, the Egypt Petroleum Show launched the Women in Energy Awards to recognize exceptional women in the oil and gas sector and oil and gas companies that foster inclusion and diversity. A Schlumberger employee won the Nex-Gen Female of the Year Award, and another employee was a finalist for the Women in Leadership Award. Schlumberger was also a finalist for the Employer of the Year Championing Inclusion and Diversity award.

The Egypt Petroleum Show is a prominent North Africa and Mediterranean oil and gas exhibition and conference. The Women in Energy awardees are selected by an impartial jury of industry leaders, academics, and leaders from oil and gas companies and leading universities.
2018 Technology Awards

**E&P Magazine**

**E&P Magazine Meritorious Awards for Engineering Innovation**

The Meritorious Awards for Engineering Innovation recognize service and operating companies for excellence and achievement in every segment of the upstream petroleum industry. The awards are presented to technologies that address roadblocks to efficient operations in a broad range of disciplines. In 2018, Schlumberger received awards in the following categories:

**Artificial Lift**
- Lift IQ (Artificial Lift Solutions)

**Drill Bits**
- StingBlock (Bits & Drilling Tools)

**Formation Evaluation**
- Pulsar Multifunction Spectroscopy Service (Wireline)

**Intelligent Systems and Components**
- WellWatcher Advisor (Completions)

The E&P Magazine Meritorious Awards for Engineering Innovation are selected by an expert panel of judges from across the oil and gas industry. The judges review and select the top 14 industry projects that open new and better avenues to produce hydrocarbons around the world.

**World Oil Awards**

The annual World Oil Awards program recognizes the upstream oil and gas industry’s leading innovations. In 2018, 18 categories received 290 nominations from more than 20 countries around the world. Schlumberger technologies received awards in the following categories:

**Best Drilling and Completion Fluids Award:**
- PRIMO-FAZE Low-Oil/Water-Ratio Reversible Nonaqueous Reservoir Drill-In Fluid System (M-I SWACO)

**Best Enhanced Oil Recovery Technology Award:**
- High-Boost Pump for Heavy Oil Applications (OneSubsea)

**Best Production Technology Award:**
- Wet Gas Multiphase Compressor (OneSubsea)

**New Horizons Idea Award:**
- DELFI Cognitive E&P Environment (Software Integrated Solutions)

The World Oil Awards recognize and honor the upstream industry’s top innovations and innovators in 18 categories, encompassing the full breadth of the upstream oil and gas industry.

**Offshore Technology Conference Asia**

**2018 Spotlight on New Technology Award**

The OTC Asia Spotlight on New Technology Awards recognize new technologies in the offshore energy sector, highlighting the advanced technologies that are leading the industry forward. In 2018, two Schlumberger technologies received OTC Asia Spotlight on New Technology Awards:

- Pulsar Multifunction Spectroscopy Service (Wireline)
- SpectraSphere Fluid Mapping-While-Drilling Service (Drilling & Measurements)
Global Reporting Initiative Standards

The Schlumberger 2018 Global Stewardship Report uses Global Reporting Initiative (GRI) Standards as its main reference. The GRI Standards are the first global standards for sustainability reporting. These standards help businesses, governments, and other organizations measure and report their sustainability performance in the areas of economic, environmental, and social impacts. In addition to the GRI Standards, we have been influenced by guidelines issued by IPIECA, the global oil and gas industry association for environmental and social issues, and by the American Petroleum Institute and the International Association of Oil & Gas Producers.

Priority issues for the oil and gas services industry include a range of environmental, social, and governance topics. Based primarily on information obtained through regular and ongoing interaction with our customers, Schlumberger reports on data that is relevant to our Company performance and to our external audiences and stakeholders. The content in this report was chosen based on a materiality review using the criteria of applicability, degree of impact, and risk. When an indicator is useful, we provide reliable and verifiable data to the greatest extent possible utilizing internal data collection systems. In addition, we have engaged PwC to review our processes and procedures and verify a sample of the data listed below. PwC has expressed a limited assurance that our data are, in all material respects, fairly presented and in accord with guidelines used by Schlumberger. The table that follows identifies information specific to Schlumberger and the corresponding GRI Standards and IPIECA reporting indicators that have been used as a reference to report on environmental, social, and governance topics.

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* All page numbers refer to 2018 Global Stewardship Report unless otherwise noted.
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<td>Countries with Product Sales and Services</td>
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<td>Revenue Contributions</td>
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<td>Income from Continuing Operations</td>
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<td>Diluted Earning per share</td>
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<td>Cash flow from Operations</td>
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<td>CO₂e Emitted (Scope 1)</td>
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<td>CO₂e Emitted (Scope 2)</td>
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<td>Fuel Used – Natural Gas</td>
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## Environmental Performance

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<td>Water Use²</td>
<td>thousands of cubic meters</td>
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<td>Total Water Recycled</td>
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<td>Hydrocarbon Bulk Fluids Spilled⁴</td>
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<td>CO₂e Per $B Revenue Per Year</td>
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## Community and Education

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## SEED: STEM Workshops

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<th></th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workshop</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Teachers</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Students</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Volunteers</td>
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## HSE for Youth

<table>
<thead>
<tr>
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<th>2017</th>
<th>2018</th>
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</thead>
<tbody>
<tr>
<td>Workshop</td>
<td>122</td>
<td>199</td>
<td>206</td>
<td>37</td>
</tr>
<tr>
<td>Attendees</td>
<td>3,000+</td>
<td>4000+</td>
<td>4000+</td>
<td>37</td>
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</tbody>
</table>

## Faculty for the Future

<table>
<thead>
<tr>
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<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Scholarships Awarded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scholarships Renewed</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Developing Countries</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fellow and Alumnae</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>High Level Fields of Study</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Host Universities of Study</td>
<td></td>
<td></td>
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</table>
### 2018 Global Stewardship Report

#### In-Kind Giving

<table>
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<tr>
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<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commercial Initiatives in millions of dollars</td>
<td>2,300.0</td>
<td>2,400.0</td>
<td>2,630.00</td>
<td>65</td>
</tr>
<tr>
<td>Community Initiatives in millions of dollars</td>
<td>10.0</td>
<td>9.27</td>
<td>9</td>
<td>65</td>
</tr>
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</table>

#### Social Risk Assessments (2010-2017)

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assessments</td>
<td>35</td>
<td>40</td>
<td>44</td>
<td>49</td>
</tr>
<tr>
<td>Assessments in 2017</td>
<td>4</td>
<td>5</td>
<td>4</td>
<td>—</td>
</tr>
<tr>
<td>Continents</td>
<td>5</td>
<td>6</td>
<td>6</td>
<td>49</td>
</tr>
<tr>
<td>Countries</td>
<td>16</td>
<td>22</td>
<td>22</td>
<td>49</td>
</tr>
</tbody>
</table>

#### Number of Social and Environmental Baseline Studies

<table>
<thead>
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<th>2017</th>
<th>2018</th>
<th>Page Number</th>
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</thead>
<tbody>
<tr>
<td>—</td>
<td>8</td>
<td>11</td>
<td>13</td>
<td>48</td>
</tr>
</tbody>
</table>

#### Health and Safety

<table>
<thead>
<tr>
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<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company’s health &amp; safety system certified to OHSAS 18001 percentage</td>
<td>7</td>
<td>1</td>
<td>1</td>
<td>45</td>
</tr>
<tr>
<td>Employee</td>
<td>5</td>
<td>1</td>
<td>1</td>
<td>45</td>
</tr>
<tr>
<td>Contractor</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>45</td>
</tr>
<tr>
<td>Company Total</td>
<td>6</td>
<td>3</td>
<td>3</td>
<td>40</td>
</tr>
<tr>
<td>Third Party</td>
<td>0</td>
<td>2</td>
<td>3</td>
<td>—</td>
</tr>
<tr>
<td>Fatality Rate per 100 million workhours</td>
<td>1.87</td>
<td>0.86</td>
<td>0.79</td>
<td>45</td>
</tr>
<tr>
<td>Combined Lost Time Injury and Illness Frequency (CLTIF) per million workhours</td>
<td>0.92</td>
<td>0.91</td>
<td>1.09</td>
<td>45</td>
</tr>
<tr>
<td>Automotive Accident Rate per million miles</td>
<td>0.25</td>
<td>0.33</td>
<td>0.34</td>
<td>45</td>
</tr>
<tr>
<td>% data coverage as % of employee workhours for injury and illness</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>—</td>
</tr>
<tr>
<td>% data coverage as % of contractor workhours for injury and illness</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>—</td>
</tr>
<tr>
<td>Third party (PwC) verification for injury and illness data</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>44</td>
</tr>
<tr>
<td>Total hours worked</td>
<td>248,226,810</td>
<td>244,524,020</td>
<td>263,364,780</td>
<td>—</td>
</tr>
</tbody>
</table>

#### Total Recordable Incidents (Injuries and Illnesses)

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employees (Direct Workforce)</td>
<td>346</td>
<td>467</td>
<td>564</td>
<td>—</td>
</tr>
<tr>
<td>Workforce (Employees + Contractors) per million workhours</td>
<td>1.30</td>
<td>1.34</td>
<td>1.48</td>
<td>—</td>
</tr>
<tr>
<td>Total Lost Time Incidents (Injuries and Illnesses) (Fatality + LWDC)</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>Workforce (Employees + Contractor) per million workhours</td>
<td>0.52</td>
<td>0.47</td>
<td>0.68</td>
<td>—</td>
</tr>
<tr>
<td>Total Recordable Injuries (Fatality + LWDC + RDWC + MTC)</td>
<td>—</td>
<td>—</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>Workforce (Employees + Contractor) per million workhours</td>
<td>1.26</td>
<td>1.29</td>
<td>1.46</td>
<td>45</td>
</tr>
</tbody>
</table>

---

**Note:** All data is presented as of the end of 2018.
## Performance Data

### Lost Time Injuries

<table>
<thead>
<tr>
<th>Lost Time Injury Rate (Frequency) (LTIFR)</th>
<th>Employees (Direct Workforce) per million workhours</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lost Time Injury Rate (Frequency) (LTIFR)</td>
<td>Employees (Direct Workforce) per million workhours</td>
<td>0.49</td>
<td>0.49</td>
<td>0.71</td>
<td>45</td>
</tr>
<tr>
<td>Lost Time Injury Rate (Frequency) (LTIFR)</td>
<td>Contractors per million workhours</td>
<td>0.56</td>
<td>0.42</td>
<td>0.57</td>
<td>45</td>
</tr>
<tr>
<td>Lost Time Injury Events (Lost Work Day Cases + Fatalities)</td>
<td>Employees (Direct Workforce)</td>
<td>122</td>
<td>121</td>
<td>256</td>
<td>---</td>
</tr>
<tr>
<td>Total Lost Work Time (Injury)</td>
<td>Employees (Direct Workforce) days</td>
<td>2,601</td>
<td>3,904</td>
<td>5,628</td>
<td>---</td>
</tr>
<tr>
<td>Lost Time from Accidents (Injury)</td>
<td>Employees (Direct Workforce) hours</td>
<td>20,808</td>
<td>31,232</td>
<td>45,024</td>
<td>---</td>
</tr>
<tr>
<td>Lost Time Severity Rate</td>
<td>Employees (Direct Workforce) lost days per million workhours</td>
<td>10</td>
<td>16</td>
<td>21</td>
<td>---</td>
</tr>
</tbody>
</table>

### Lost Time Illnesses

<table>
<thead>
<tr>
<th>Lost Time Illness Rate (Frequency) (OIFR)</th>
<th>Employees per million workhours</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lost Time Illness Rate (Frequency) (OIFR)</td>
<td>Employees per million workhours</td>
<td>0.020</td>
<td>0.008</td>
<td>0.015</td>
<td>---</td>
</tr>
</tbody>
</table>

### Supply Chain

<table>
<thead>
<tr>
<th>Critical Suppliers</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Critical Suppliers</td>
<td>absolute number</td>
<td>1,960</td>
<td>2,230</td>
<td>2,257</td>
</tr>
</tbody>
</table>

### Audits of Tier 1 Suppliers

<table>
<thead>
<tr>
<th>Audits of Tier 1 Suppliers</th>
<th>Critical Suppliers percentage</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audits of Tier 1 Suppliers</td>
<td>Total Suppliers absolute number</td>
<td>52,109</td>
<td>41,232</td>
<td>42,218</td>
<td>51</td>
</tr>
<tr>
<td>Critical Suppliers for which more than 40% of their revenue comes from SLB</td>
<td>percentage</td>
<td>11</td>
<td>6</td>
<td>9</td>
<td>50</td>
</tr>
<tr>
<td>Spend analysis covers 100% of suppliers</td>
<td>percentage</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>50</td>
</tr>
<tr>
<td>Of spend is covered in risk analysis</td>
<td>percentage</td>
<td>84</td>
<td>45</td>
<td>78</td>
<td>50</td>
</tr>
<tr>
<td>Suppliers that are at high risk</td>
<td>percentage</td>
<td>&lt;1</td>
<td>&lt;1</td>
<td>&lt;1</td>
<td>50</td>
</tr>
<tr>
<td>Supplier Audits were conducted</td>
<td>absolute number</td>
<td>332</td>
<td>453</td>
<td>568</td>
<td>50</td>
</tr>
<tr>
<td>Of audited suppliers have a documented development plan</td>
<td>percentage</td>
<td>32</td>
<td>51</td>
<td>35</td>
<td>50</td>
</tr>
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</table>

### Recruiting and University Collaboration

<table>
<thead>
<tr>
<th>Recruiting and University Collaboration</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>University Interns</td>
<td>—</td>
<td>700+</td>
<td>700+</td>
<td>1000+</td>
</tr>
<tr>
<td>Recruiting Job Applications</td>
<td>—</td>
<td>275,000</td>
<td>310,000</td>
<td>254,000</td>
</tr>
<tr>
<td>Number of Countries Recruited In</td>
<td>—</td>
<td>40+</td>
<td>60+</td>
<td>70</td>
</tr>
<tr>
<td>Number of Universities Recruited At</td>
<td>—</td>
<td>443</td>
<td>471</td>
<td>621</td>
</tr>
<tr>
<td>Disciplines Recruited</td>
<td>—</td>
<td>55+</td>
<td>55+</td>
<td>55+</td>
</tr>
<tr>
<td>Management on University Advisory Boards</td>
<td>Schlumberger executives</td>
<td>24</td>
<td>24</td>
<td>29</td>
</tr>
<tr>
<td>of universities</td>
<td>number of universities</td>
<td>19</td>
<td>19</td>
<td>22</td>
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### Training

<table>
<thead>
<tr>
<th>Training</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average time per Position</td>
<td>hours</td>
<td>162</td>
<td>163</td>
<td>212</td>
</tr>
<tr>
<td>Average Spend per Position</td>
<td>US dollars</td>
<td>15,285</td>
<td>15,100</td>
<td>8,400</td>
</tr>
<tr>
<td>Training Days</td>
<td>days</td>
<td>125,101</td>
<td>198,100</td>
<td>244,000</td>
</tr>
<tr>
<td>Training Centers</td>
<td>centers</td>
<td>10</td>
<td>9</td>
<td>7</td>
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### Training

<table>
<thead>
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<th></th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Professionals Trained</td>
<td>15,000</td>
<td>15,000</td>
<td>16,000</td>
<td>60</td>
</tr>
<tr>
<td>Instructors Across 11 Disciplines</td>
<td>3,000</td>
<td>3,000</td>
<td>3,000</td>
<td>60</td>
</tr>
<tr>
<td>Classes Held Worldwide</td>
<td>1,500</td>
<td>1,500</td>
<td>1,850</td>
<td>60</td>
</tr>
<tr>
<td>Countries Covered</td>
<td>119</td>
<td>85</td>
<td>85</td>
<td>60</td>
</tr>
<tr>
<td>Practical Courses &amp; Programs</td>
<td>600</td>
<td>700</td>
<td>750</td>
<td>60</td>
</tr>
<tr>
<td>Dedicated Subject Matter Experts</td>
<td>24</td>
<td>22</td>
<td>19</td>
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### NEXT Training

<table>
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<tr>
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<th>2018</th>
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</tr>
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<tbody>
<tr>
<td>Countries Covered — 119</td>
<td>85</td>
<td>85</td>
<td>60</td>
<td>60</td>
</tr>
<tr>
<td>Practical Courses &amp; Programs — 600</td>
<td>700</td>
<td>750</td>
<td>60</td>
<td>60</td>
</tr>
<tr>
<td>Dedicated Subject Matter Experts — 24</td>
<td>22</td>
<td>19</td>
<td>—</td>
<td>—</td>
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### Knowledge Management

<table>
<thead>
<tr>
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<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Times Employee CVs are Viewed</td>
<td>—</td>
<td>9,817,908</td>
<td>8,543,975</td>
<td>7,600,000</td>
</tr>
<tr>
<td>Number of Times Employees Have Viewed Database Info</td>
<td>—</td>
<td>10,798,060</td>
<td>14,984,698</td>
<td>7,700,000</td>
</tr>
<tr>
<td>Total Number of Objects in Knowledge Base</td>
<td>—</td>
<td>614,159</td>
<td>2,176,832</td>
<td>2,200,000</td>
</tr>
<tr>
<td>Number of Entries in Corporate Encyclopedia</td>
<td>—</td>
<td>29,000</td>
<td>29,000</td>
<td>30,000</td>
</tr>
<tr>
<td>Total Number of Times Encyclopedia Has Been Accessed</td>
<td>—</td>
<td>28,000,000</td>
<td>16,000,000</td>
<td>15,000,000</td>
</tr>
<tr>
<td>Total Downloads of Technical Articles</td>
<td>—</td>
<td>234,000</td>
<td>182,000</td>
<td>138,000</td>
</tr>
<tr>
<td>Employees Involved in Forums, Newsletters and Workshops</td>
<td>—</td>
<td>31,000</td>
<td>31,000</td>
<td>33,000</td>
</tr>
<tr>
<td>Number of Live Webinar Viewers</td>
<td>—</td>
<td>42,000</td>
<td>39,000</td>
<td>28,500</td>
</tr>
<tr>
<td>Number of Webinars Downloaded</td>
<td>—</td>
<td>130,000</td>
<td>65,000</td>
<td>62,000</td>
</tr>
<tr>
<td>Number of Webinars</td>
<td>—</td>
<td>750</td>
<td>700</td>
<td>620</td>
</tr>
<tr>
<td>Number of Bulletin Board Posts and Replies</td>
<td>—</td>
<td>345,000</td>
<td>327,000</td>
<td>254,000</td>
</tr>
</tbody>
</table>

### Diversity

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>Page Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Women in the Company percentage</td>
<td>16.4</td>
<td>16</td>
<td>16.3</td>
<td>63</td>
</tr>
<tr>
<td>Women in Management Positions percentage</td>
<td>18.9</td>
<td>18.3</td>
<td>18.8</td>
<td>63</td>
</tr>
<tr>
<td>Women in Junior Management Positions percentage</td>
<td>20.5</td>
<td>19.7</td>
<td>20</td>
<td>63</td>
</tr>
<tr>
<td>Women in Senior Management Positions percentage</td>
<td>9.2</td>
<td>12</td>
<td>13.3</td>
<td>63</td>
</tr>
</tbody>
</table>

---

1. We use the procedures established in the Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition) to calculate our annual CO₂-e emissions in Schlumberger. As part of that process, we need to apply conversion factors to energy consumption data to derive CO₂-e values. Those conversion factors are taken from the IPCC Third Assessment Report (TAR 100 year); and IPCC Fourth Assessment Report (AR4 – 100 year).

2. We have established norms for consumption per person in North America and we use those norms to calculate estimated consumptions of natural gas, electricity and water at facilities that do not report this data, using applicable employee headcount. For Cameron and for Engineering and Manufacturing facilities in North America, consumption values are directly reported. The headcount-based estimates are used for other office and operational facilities in North America. The norms referred to above were established in 2009 and are reviewed annually and updated when necessary.

3. To convert from per million work hours to per 200,000 work hours, divide by 5.

4. Hydrocarbon Bulk Fluids Spilled has been restated from liters to barrels. Where available, volumes of hydrocarbon spills are reported using information provided by customers or by third-party spill response contractors. Additionally, when applicable, known volumes of stored liquids may be used to determine spill quantities. Finally, in situations where none of the above procedures are applicable, estimates of spilled volume may be made from measurements in impacted areas.
DISCLAIMER
This report, as well as other statements we make, contain “forward-looking statements” within the meaning of the U.S. federal securities laws, which include any statements that are not historical facts. Such statements often contain words such as “aim,” “goal,” “ensure,” “expect,” “may,” “believe,” “plan,” “estimate,” “intend,” “predict,” “commit,” “pledge,” “anticipate,” “should,” “could,” “will,” “see,” “likely,” and other similar words. Forward-looking statements address matters that are, to varying degrees, uncertain, such as statements about our goals, plans and projections with respect to corporate responsibility, sustainability, and environmental matters; performance and operational targets and other goals; forecasts or expectations regarding business outlook; growth for Schlumberger as a whole and for each of its segments (and for specified products or geographic areas within each segment); oil and natural gas demand and production growth; oil and natural gas prices; improvements in operating procedures and technology, including our transformation program; capital expenditures by Schlumberger and the oil and gas industry; the business strategies of Schlumberger’s customers; the anticipated benefits of our transformation efforts; future global economic conditions; and future results of operations. These statements are subject to risks and uncertainties, including, but not limited to, the inability to reduce environmental impact; the inability to reduce the cost-per-barrel of hydrocarbon developments; global economic conditions; changes in exploration and production spending by Schlumberger’s customers and changes in the level of oil and natural gas demand; the success of Schlumberger’s transformation efforts; general economic, political, security and business conditions in key regions of the world; foreign currency risk; pricing pressure; weather and seasonal factors; operational modifications, delays or cancellations; production declines; changes in government regulations and regulatory requirements, including those related to offshore oil and gas exploration, radioactive sources, explosives, chemicals, hydraulic fracturing services and climate-related initiatives; the inability of technology to meet challenges in sustainability and exploration; and other risks and uncertainties detailed in our most recent Forms 10-K, 10-Q, and 8-K filed with or furnished to the U.S. Securities and Exchange Commission. If one or more of these or other risks or uncertainties materialize (or the consequences of any such development changes), or should our underlying assumptions prove incorrect, actual outcomes may vary materially from those reflected in our forward-looking statements. Forward-looking statements are aspirational and not guarantees or promises that goals or targets will be met. The forward-looking statements in this report speak only as of December 31, 2018, and Schlumberger disclaims any intention or obligation to update publicly or revise such statements, whether as a result of new information, future events or otherwise.

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